

**To: Members of Shaftesbury Town Council's Planning and Highways Committee,**  
Councillors: Lewer (Chair), Taylor (Vice-Chair), Austin, Brown, Jackson, and Proctor

All other recipients for information only.

You are required to attend a meeting of the Committee to be held **at 7.15pm on Tuesday 16<sup>th</sup> February 2016 in the Council Chamber, Shaftesbury Town Hall** for the transaction of the business shown on the agenda below.

Note later start time  
than previously  
scheduled

**Stephen Holley**

**Town Clerk**

Members are reminded of their duty under the Code of Conduct

### **Public Participation**

The Chairman will invite members of the public to present their questions, statements or petitions submitted under the Council's Public Participation Procedure.

Members of the public and Councillors are entitled to make audio or visual recordings of the meeting provided it does not cause disruption or impede the transaction of business. Out of courtesy to those present, the Council requests that intention to record proceedings is brought to the Chairman's attention prior to the start of the meeting.

Agenda Item	
<b>01. Election of Chairman</b>	In the light of the resignation of Councillor John Lewer as Chairman, to elect a Chairman of this Committee to serve for the remainder of the Municipal Year.
<b>02. Apologies</b>	To receive and consider for acceptance, apologies for absence
<b>03. Declarations of Interest and Dispensations</b>	Members and Officers are reminded of their obligations to declare interests in accordance with the Code of Conduct 2012. The Clerk will report any dispensation requests received.
<b>04. Minutes</b>	To confirm as a correct record, the minutes of the previous meeting of the Committee held on Tuesday 12 <sup>th</sup> January 2016.

Agenda Item	
<b>05. Planning Applications</b>	<b>p3</b>
To consider responses to the Planning Applications listed below, for return to the Planning Authority.	
<ol style="list-style-type: none"> <li>1. 2/2015/1863/LBC - Minster House The Commons Shaftesbury Dorset SP7 8JU</li> <li>2. 2/2015/1914/LBC - 18 St James Street Shaftesbury Dorset SP7 8HE</li> <li>3. 2/2016/0118/HOUSE - 16 Tollgate Park Shaftesbury Dorset SP7 9LB</li> </ol>	
Report 0216PH05 attached	
<b>06. Planning Decisions, Appeals and Enforcement</b>	<b>p6</b>
<ol style="list-style-type: none"> <li>1. To receive and note the Planning and Appeals decisions</li> <li>2. To receive a list of Enforcement Cases from the Planning Authority and to consider any other matters relating to enforcement of planning conditions and determinations.</li> </ol>	
Report 0216PH06 attached	
<b>07. Highways and Footpaths</b>	<b>p12</b>
<ol style="list-style-type: none"> <li>1. To receive details of road and footpath closures or diversions.</li> <li>2. To receive details of gullies and road defects logged for maintenance</li> </ol>	
Report 0216PH07 attached	
<b>08. Pixmead Gardens Bus Shelter</b>	<b>p17</b>
To consider colour options for the bus shelter at Pixmead Gardens, Salisbury Road	
Report 0216PH08 attached	
<b>09. St John's Hill and Long Cross</b>	<b>p18</b>
To update the Committee following a site visit with Dorset County Council at St John's Hill and Long Cross.	
Report 0216PH09 attached	
<b>10. Dinah's Hollow</b>	<b>p20</b>
To consider response to the decision for work at Dinah's Hollow	
Report 0216PH10 attached	
<b>11. Officer Report</b>	<b>p21</b>
To receive any correspondence and updates relating to the work of the Committee, to include but not be limited to;	
<ul style="list-style-type: none"> <li>• 2016 Rural Bus Services Review</li> <li>• Wiltshire bus services survey</li> <li>• Dorset Highways Councillors Satisfaction Survey Results</li> </ul>	
Report 0216PH11 attached	
<b>12. Items for next meeting</b>	<b>p45</b>
<ol style="list-style-type: none"> <li>1. To confirm the date of the next meeting of the Committee</li> <li>2. To identify matters for inclusion on the agenda for the next meeting.</li> </ol>	
Report 0216PH12 attached	

(End)

**Report to the Meeting of Shaftesbury Town Council's  
Planning and Highways Committee  
to be held at 7.00pm on Tuesday 16<sup>th</sup> February 2016  
in the Council Chamber, High Street, Shaftesbury**

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**PLANNING APPLICATIONS**

**1. Purpose of Report**

To consider responses to the planning applications identified in the schedule below for return to the Local Planning Authority, North Dorset District Council.

**2. Recommendation**

That the Committee provides its observations on the below mentioned applications and any further applications received before the date of the meeting.

**3. Background**

- 3.1. Shaftesbury Town Council is a statutory consultee which is provided the opportunity to make observations on planning applications within its parish boundary. These observations are reported back to the planning authority in order that it can make an informed decision when determining the application.
- 3.2. The Committee may request that an application be considered by the planning authority's Development Management Committee if there are matters of particular concern or which would be better considered during debate.
- 3.3. Planning applications can be viewed online at <http://planning.north-dorset.gov.uk/online-applications/> or at the Town Hall offices.
- 3.4. Members are asked to consider for each application, whether they support the application or object to it. Consideration should be given to matters relating to planning law and also to local knowledge. More guidance on how to comment on planning applications can be found at <http://www.planninghelp.org.uk/improve-where-you-live/how-to-comment-on-a-planning-application>. The table below gives some matters to bear in mind when considering the Committee's observations.

<b>Material Planning Considerations</b>	<b>Not Material Planning Considerations</b>	<b>Not Material Planning Considerations but there <i>may</i> be exceptions</b>
<b>Residential amenity – living conditions</b>	Property values	Views
<b>Traffic and parking issues</b>	Land ownership	Preferred alternative land uses
<b>Noise, Vibration, Soundproofing, Contamination, Land Stability and Flood Risk</b>	Boundary disputes	Personal circumstances
<b>Hours of Operation – Restrictions</b>	Party Wall and Joining on	Economic viability
<b>Design, Materials, Windows etc</b>	Private views	
<b>Harm to the environment</b>	'there are too many already'	

- 3.5. If the Committee resolves to object to an application, reasons supporting that objection should be provided.
- 3.6. Members are reminded that although the history of planning applications on a particular site may provide them with a 'bigger picture', they are to provide observations on the details of the current application only. Members are therefore not automatically provided with the history of a site but may ask for it from the office if they feel it is pertinent to their observations on the current application.
- 3.7. Committee members responsible for providing observations on planning applications in specific wards, do so in addition to any representation that the ward members may make. Residents may choose to put their views on an application through the office, their ward Councillor or the Committee member who is representing that ward on the Planning Committee.

#### **4. Applications**

The applications to be considered are details at **Appendix A**. Members may wish to use the following key to mark the applications listed with their reasons for comment;

1 Biodiversity	11 Local or Government Policy
2 Design	12 Noise/Disturbance
3 Economic Benefits	13 Other
4 Effect on the Appearance of Area	14 Overlooking/Loss of Privacy
5 Flooding Issues	15 Parking
6 Height	16 Residential Amenity
7 Heritage	17 Road Safety
8 Impact on Access	18 Traffic or Highways
9 Impact on Light	19 Trees
10 Landscape	

This list is taken from the online comments form on the Planning Portal. Additional comments may be made and other considerations may be taken into account.

#### **5. Financial Implications**

None arising directly from this report.

#### **6. Legal Implications**

- 6.1. The Council is a statutory consultee on planning applications and is thereby invited to provide observations but does not hold any power to determine the applications.
- 6.2. The observations made will be those of the corporate body as determined through the democratic process.

End.

Report Author:

Claire Commons

Committee Services Officer



**Shaftesbury Town Council**  
**Planning and Highways Committee**

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05      Report 0216PH05 Appendix A

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05 . 1      **2/2015/1863/LBC**      Plot Ref :-      Type Listed  
Applicant Name :- Mr A Walton      Date Received :- 20/01/2016  
Parish :- West      Date Returned :-  
Location :- Minster House      Agent Western Design  
                 The Commons  
                 Shaftesbury  
Proposals :- Carry out underpinning works and rebuild section of wall (part  
                 regularisation of works)  
Observations :-

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05 . 2      **2/2015/1914/LBC**      Plot Ref :-      Type Listed  
Applicant Name :- Mr W Clayton      Date Received :- 02/02/2016  
Parish :- West      Date Returned :-  
Location :- 18 St James Street      Agent  
                 Shaftesbury  
Proposals :- Remove internal walls and carry out associated internal alterations  
Observations :-

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05 . 3      **2/2016/0118/HOUSE**      Plot Ref :-      Type Householde  
Applicant Name :- Mr and Mrs Mortimore      Date Received :- 28/01/2016  
Parish :- East      Date Returned :-  
Location :- 16 Tollgate Park      Agent Bell Associates  
                 Shaftesbury  
Proposals :- Erect single storey and form first floor dormer window.  
Observations :-

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**Report to the Meeting of Shaftesbury Town Council's  
Planning and Highways Committee  
to be held at 7.00pm on Tuesday 12<sup>th</sup> January 2016  
in the Council Chamber, High Street, Shaftesbury**

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**PLANNING DECISIONS, APPEALS AND ENFORCEMENT**

**1. Purpose of Report**

- 1.1. To receive and note Planning Decisions, Appeals and Enforcement Cases.
- 1.2. To consider any other matters relating to enforcement of planning conditions and determinations.

**2. Recommendation**

That the Committee receives and notes the report and refers any additional matters to the Planning Authority.

**3. Background**

- 3.1. As a Statutory Consultee on planning applications, Shaftesbury Town Council provides its observation on every planning application within and affecting the Town. These observations inform the Planning Officers and Planning Committee at the relevant Planning Authority (usually North Dorset District Council) in their determinations on each application.
- 3.2. The Committee can benefit from noting the decisions made on applications to inform its own decision making and may inform Town Council policy decisions in the future to preserve matters of importance to the Town. Decision notices are available online at <http://planning.north-dorset.gov.uk/online-applications/> or at the Town Hall offices.

**4. Planning Decisions, Appeals and Enforcement**

- 4.1. Attached at **Appendix A** is a list of notifications of planning decisions from North Dorset District Council.
- 4.2. Attached at **Appendix B** is an Officer list of Enforcement Cases registered by North Dorset District Council in the period 01 Jan 2016 to 31 Jan 2016.
- 4.3. There is no requirement for matters of enforcement to be raised by members or the public through a meeting of this Committee however by doing so, there is a focus on matters of concern to Shaftesbury and avoidance of duplication.
- 4.4. Members are requested to take this opportunity to report any matters of enforcement that they may have raised with the Planning Authority outside the auspices of the committee and to consider if there are any other matters of enforcement, including adherence to planning conditions set out in grant of permission, to be raised with the Planning Authority.

**5. Financial Implications**

None arising directly from this report.

6. **Legal Implications**

None arising directly from this report.

End.

Report Author:

Claire Commons

Committee Services Officer

' C ' Contrary to District 'CD' Contrary Delegated '  
D ' Delegated

' E ' Endorsed by District 'ED' Endorsed Delegated

**GRANTED PLANNING PERMISSIONS**

<b>C</b> 2/2015/1215/FUL	Granted	School Playing Fields
District COMMENT GRANTED. Further details available at <a href="http://planning.north-dorset.gov.uk/online-applications/">http://planning.north-dorset.gov.uk/online-applications/</a>		Local COMMENT Objection. The Committee Objected to the application on the grounds that the need for lighting indicated that most of the use would be during the evening giving greatly increased likelihood of light and noise pollution. Furthermore the Committee objected due to volume of traffic, road safety issues and damage to or removal of the banks of Hawkesdene Lane due to passing cars needing to tuck into the hedgerow. The Committee objected to further light pollution extending to the south side of Hawkesdene Lane in addition to the light on the North of the lane and objected to the expected increase of existing problems of trespassing to retrieve balls in private gardens. It was requested that the application be considered by North Dorset District Council's Development Management Committee.
<b>ED</b> 2/2015/1594/COU	Granted	3 & 4 Longmead
<b>ED</b> 2/2015/1609/HOUSE	Granted	27 St Rumbolds Road
<b>ED</b> 2/2015/1625/HOUSE	Granted	18 St James Street
<b>ED</b> 2/2015/1674/VARIA	Granted	La Fleur De Lys
<b>CD</b> 2/2015/1697/FUL	Granted	Pepperell House
District COMMENT GRANTED. Further details available at <a href="http://planning.north-dorset.gov.uk/online-applications/">http://planning.north-dorset.gov.uk/online-applications/</a>		Local COMMENT Objection. The Committee supported the Conservation Officer's report to this application.
<b>CD</b> 2/2015/1698/LBC	Granted	Pepperell House
District COMMENT GRANTED. Further details available at <a href="http://planning.north-dorset.gov.uk/online-applications/">http://planning.north-dorset.gov.uk/online-applications/</a>		Local COMMENT Objection. The Committee supported the Conservation Officer's report to this application.
<b>ED</b> 2/2015/1699/LBC	Granted	Bleke House
<b>ED</b> 2/2015/1752/LBC	Granted	12 Angel Lane
<b>ED</b> 2/2015/1761/HOUSE	Granted	39 Mead Way
<b>ED</b> 2/2015/1871/LBC	Granted	21 St James Street

**OTHER PLANNING DETAILS**

2/2015/0172/FUL	Withdrawn	St Denis Lodge
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**Minute Ref Report 0216PH06 Appendix A**

**Tue 9 February 2016**

**District Ref**

' C ' Contrary to District 'CD' Contrary Delegated '  
D ' Delegated

Page No : 2

' E ' Endorsed by District 'ED' Endorsed Delegated

**OTHER PLANNING DETAILS**

2/2015/1421/FUL

Withdrawn

Mampitts Farm



**Development Services - North Area Team**  
**Officer list of Enforcement Cases registered in the period 01 Jan 2016 to 31 Jan 2016**

Data based on applications where case received date within the last full month.

Case Ref	Address	Nature	Parish	Received	Response target
<b>HITCHC</b>					
ENF/2016/0011	Willow Bank 2A Littledown Shaftesbury Dorset SP7 9HD	alleged retail business being run from a residential property	Shaftesbury	11/01/2016	01/02/2016
ENF/2016/0012	Street Record Allen Road Shaftesbury Dorset	Road lay out not in accordance with the approved plans	Shaftesbury	20/01/2016	10/02/2016
ENF/2016/0010	Larkinglass Farm Off Lawn Bridge To Bridgewell Lane Motcombe Dorset	Erection of a barn in the wrong location (2/2015/1662/FUL)	Motcombe	20/01/2016	10/02/2016
ENF/2016/0009	Randalls Barn 3 Old Pound Court Bourton Dorset SP8 5ST	Unauthorised creation of an extra dwelling possibly the subdivision of 3 Old Pound Court	Bourton	20/01/2016	10/02/2016
ENF/2016/0008	2 Orchard Cottages New Road Bourton Dorset SP8 5BG	Logging business at domestic property	Bourton	20/01/2016	10/02/2016

Case Ref	Address	Nature	Parish	Received	Response target
<b>LYTTON</b>					
ENF/2016/0013	Ashmore Manor Green Lane Ashmore Salisbury Dorset	alleged consturction of walls to 'market garden' not in accordance with approved plans (2/2015/0517/CPL)	Ashmore	20/01/2016	10/02/2016
ENF/2016/0014	Ashmore Manor Green Lane Ashmore Salisbury Dorset	Excavated large amounts of 'topsoil' and distributing it over the land creating banks and sustantially raising the height of the	Ashmore	20/01/2016	10/02/2016
ENF/2016/0007	Ashmore Manor Green Lane Ashmore Salisbury Dorset	alleged construction of detached, single storey building with pitched roof on land across track from 'market garden'	Ashmore	12/01/2016	02/02/2016
ENF/2016/0002	17 Plowman Close Marnhull Dorset DT10 1LB	development not in accordance with the approved plans.	Marnhull	04/01/2016	25/01/2016
Report Total:				9	

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**HIGHWAYS AND FOOTPATHS**

**1. Purpose of Report**

To receive details of road and footpath closures or diversions.

**2. Recommendation**

That the Committee notes the appended road closures.

**3. Background**

- 3.1. An application has been received from Wessex Water, to close A350 at Bosley Hill, Cann, Shaftesbury from its junction with Foothill northwards for approximately 50 metres. The closure has been requested to allow Wessex Water to connect two water services to the water main in the highway. These works are programmed to commence at 07.30hrs on Tuesday 16 February 2016. The road will be reopened by 07.30hrs on Wednesday 17 February 2016. The road closure is necessary for safety reasons, as the works will take place within the whole width of the carriageway. Further details are at **Appendix A**.
- 3.2. Dorset County Council has issued a Notice under Section 14 [2] of the Road Traffic Regulations Act 1984 as amended. All vehicles will be prohibited from proceeding along Breach Lane, Shaftesbury in the vicinity of number 53, for a distance of approximately 35 metres. The order is needed in order to comply with Health and Safety Regulations which require the provision of safe working areas and to minimise likelihood of danger to Highway Users. It will come into operation on Wednesday 10 February 2016 and remain in force for 5 days. However it is anticipated that the works will be completed by Thursday 11 February 2016. This Notice will enable Wessex Water safe access to repair a mains leak in the highway. Alternative routes will be sign posted via St John's Hill, Foyle Hill, Breach Common and Breach Lane. Further details are at **Appendix B**.
- 3.3. The Planning and Highways Committee has requested that a log be maintained to show drains and gullies which are blocked and have been reported to Dorset County Council. Where Officers have also reported potholes and other road defects, this information has been included in the report, see **Appendix C**.
- 3.4. It is the Committee's preference that all problems with drains and gullies be reported to the office for onward reporting. Problems however can also be reported directly to Dorset County Council online at <https://ext.dorsetcc.gov.uk/default.aspx/RenderForm/?F.Name=WCqYMUWnUUL&HideAll> On completion of reporting, a log number will be provided and an email sent through confirming receipt of the log. Please forward these to the office so that a single log can be kept for reporting. An additional email will be sent through on closure of any log, please also send this email through

**4. Financial Implications**

There are no financial implications arising from this report

**5. Legal Implications**

There are no legal implications arising from this report.

End.

Report Author:

Claire Commons

Committee Services Officer



Consultation document ref: JHA/236/15, dated 19 January 2016

## PROPOSED TEMPORARY ROAD CLOSURE OF A350 at BOSLEY HILL, CANN, SHAFTESBURY

I have received an application from Wessex Water, to close A350 at BOSLEY HILL, CANN, SHAFTESBURY from its junction with Foothill northwards for approximately 50 metres. The closure has been requested to allow Wessex Water to connect two water services to the water main in the highway. These works are programmed to commence at 07.30hrs on Tuesday 16 February 2016. The road will be reopened by 07.30hrs on Wednesday 17 February 2016. The road closure is necessary for safety reasons, as the works will take place within the whole width of the carriageway.

Wessex Water will publicise the road closure in a number of ways: they will place information boards on the road in this area to inform the travelling public of the works; they will carry out a letter drop to local residents directly affected by the works; and they will sign a vehicular diversion route using the local road network. The following map shows the extent of the closure and the diversion route.

This document is for information only. However, if you have any concerns about this proposal please contact John Alford ([trafficteam@dorsetcc.gov.uk](mailto:trafficteam@dorsetcc.gov.uk)) by Tuesday 02 February 2016.







Dorset County Council

## PUBLIC NOTICE

### TEMPORARY CLOSURE OF BREACH LANE, SHAFTESBURY

DORSET COUNTY COUNCIL has issued a Notice under Section 14 [2] of the Road Traffic Regulations Act 1984 as amended. All vehicles will be prohibited from proceeding along BREACH LANE, SHAFTESBURY in the vicinity of number 53, for a distance of approximately 35 metres. The order is needed in order to comply with Health and Safety Regulations which require the provision of safe working areas and to minimise likelihood of danger to Highway Users. It will come into operation on Wednesday 10 February 2016 and remain in force for 5 days. However it is anticipated that the works will be completed by Thursday 11 February 2016.

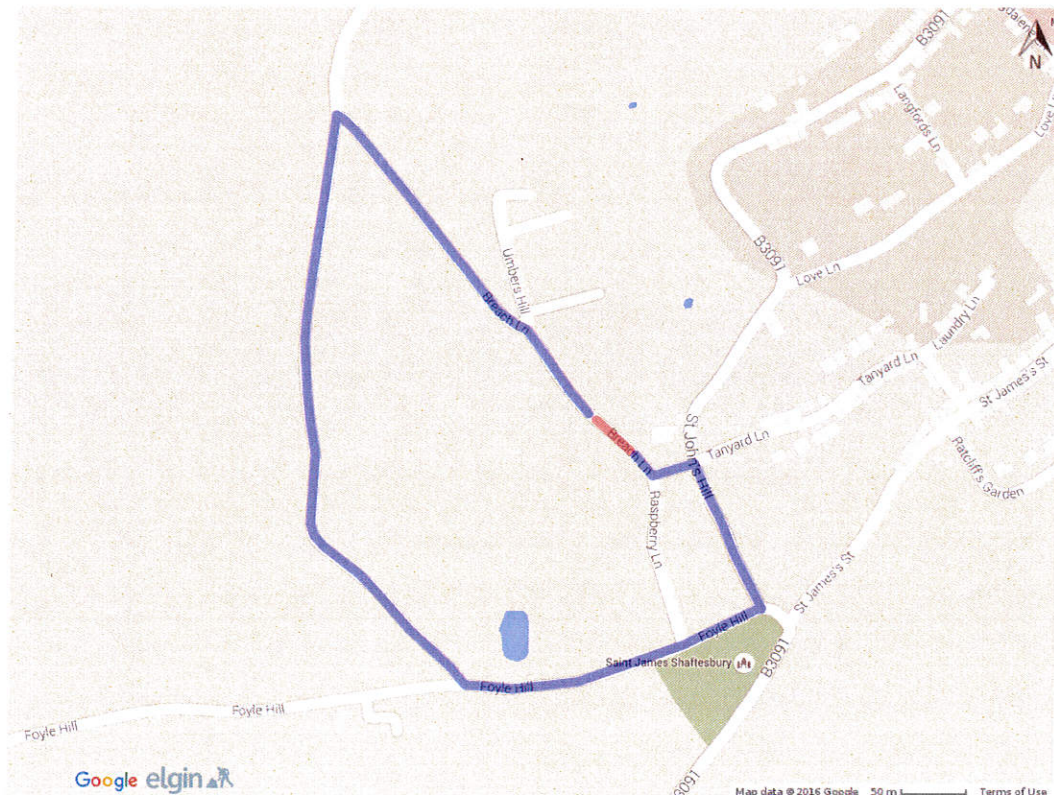
**This Notice will enable Wessex Water safe access to repair a mains leak in the highway**

Alternative routes will be sign posted via St John's Hill, Foyle Hill, Breach Common and Breach Lane.

If you would like further information about the work being undertaken please call Wessex Water on 0345 600 4 600. For the information concerning this notice please call Dorset Highways' traffic team on 01305 221020.

09 February 2016

MIKE HARRIES Director for Environment and the Economy County Hall DORCHESTER Dorset DT1 1XJ. Any person who uses or permits the use of a vehicle in contravention of the order will be liable on summary conviction to a fine not exceeding £1000.



# Highways Defects Reporting

Report 0216PH07 Highways and Footpaths  
Appendix C

Location	Date	Detail of report	Incident Number	Closed	Officer Notes	Turn around (days)
Outside Town Hall	25/06/2015	STC Grounds team clearing gullies	n/a			
Halfway up Coppice Street hill	02/07/2015	Blocked with weeds growing out of it	<u>1039185</u>	<u>04/08/2015</u>		33
Parsons Pool	06/07/2015	Gully at north end of Parsons Pool. Gully branch to the sewer has been blocked for years so emptying the gully pot is not sufficient. The branch pipe, like so many in Shaftesbury, needs cleaning.	<u>1039410</u>	<u>10/07/2015</u>	Job 14041613 - Permanently Repaired	4
High Street - outside of Chaffers Estate Agents High Street	06/07/2015	A footway gully channel cover is loose - Trip hazard in the footway or pavement	<u>1039374</u>	<u>07/07/2015</u>	Made safe with tarmac	1
Grosvenor House, Bleke Street	25/08/2015	Gully not flowing away	<u>1042177</u>	<u>28/09/2015</u>	Job 14043896 - Permanently Repaired	34
Bell Street	01/12/2015	Drain tarmaced over	<u>1046960</u>	<u>01/12/2015</u>	This has been fill in on a call out to make safe and a works order has been raised to rebuild the gully. Gully rebuilt 03/12/2015	0
Christy's Lane	12/01/2016	Pothole in road	<u>1049068</u>	<u>13/01/2016</u>	Permanently Repaired	1
St John's Hill	28/01/2016	Blocked drains and gullies St John's Hill	<u>1050376</u>			Open incident
Bell Street	28/01/2016	Map location is approximate. A member of the public has come into the Shaftesbury Town Council offices to report a deep pothole in Bell Street, opposite the Masonic Hall at No.43. He says that the hole is almost 4 inches deep and about a foot across. The complainant is a cyclist and he felt the hole presented a danger to cyclists. - Pothole in road	<u>100377</u>			Open incident

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**PIXMEAD GARDENS BUS SHELTER**

**1. Purpose of Report**

To consider approving a colour for the bus shelter to be installed at Pixmead, A30.

**2. Recommendation**

That the Committee resolves the colour of the shelter and seat to be black and stainless steel in accordance with County design.

**3. Background**

- 3.1. At a meeting of the General Management Committee on 24<sup>th</sup> November 2015, it was resolved to transfer to the Council the bus shelter at Pixmead, A30 following installation by Dorset Highways.
- 3.2. Dorset County Council is requesting confirmation of the shelter colour and seat colour. The Committee is advised that the County Council standard colour for bus shelters across the County is black and the seating is stainless steel, see picture below.



**4. Financial Implications**

There are no financial implications arising from this report

**5. Legal Implications**

There are no legal implications arising from this report.

End.

Report Author:

Claire Commons

Committee Services Officer



**Report to the Meeting of Shaftesbury Town Council's  
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**ST JOHN'S HILL AND LONG CROSS**

**1. Purpose of Report**

To update the Committee following a site visit with Dorset County Council at St John's Hill and Long Cross.

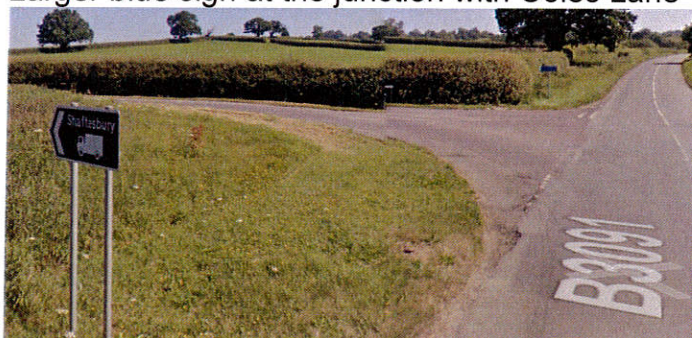
**2. Recommendation**

That the Committee provides a formal response to the information coming out of the meeting with Dorset County Council Highways on 22<sup>nd</sup> January 2016

**3. Background**

- 3.1. Members of the Planning and Highways Committee met with Dorset County Council Highways and CCllr Mervyn Jeffery to discuss progress of the speed limit for the Town Centre and Long Cross and to look at improvement measures to limit large vehicle approach to St John's Hill.
- 3.2. Speed Limits. The Committee is advised that as objections have been received to the reduced speed limit at Long Cross and the High Street, both requests are being referred to the Committee at the County Council.
- 3.3. St John's Hill. It was noted that the signage from B3091 approach to Shaftesbury was insufficient to provide notice to large vehicles and County Council would investigate options to include;

- Larger blue sign at the junction with Coles Lane



- Alternative sign at the junction with Coles Lane to warn that the road ahead is unsuitable for large vehicles (note not a prohibition sign, which would require Traffic Regulation Order) e.g.



- Additional sign to be installed further back from the junction with Coles Lane to give prior warning to large vehicles of the need to take the next left turn. Current view;



- 3.4. The meeting was a positive one with acknowledgement of the need for improved signage on the B3091 and that the approach to Shaftesbury past the junction with Coles Lane was unsuitable for large vehicles into Shaftesbury.
- 3.5. Dorset County Council advised that it would not possible for a sign showing a lorry with a red strip through to be put up. It is possible to put in an extra sign instructing lorries to go left and also enlarge the existing blue sign.

**4. Financial Implications**

There are no financial implications arising from this report

**5. Legal Implications**

There are no legal implications arising from this report.

End.

Report Author:

Claire Commons

Committee Services Officer



**Report to the Meeting of Shaftesbury Town Council's  
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**DINAH'S HOLLOW**

**1. Purpose of Report**

To consider a response to the recent North Dorset District Council decision for tree works at Dinah's Hollow.

**2. Recommendation**

That the Committee considers whether to provide a response to the District Council's decision on tree works at Dinah's Hollow and, if deemed appropriate, to draft a statement EITHER for release at the earliest opportunity OR for onward recommendation to the next meeting of the Council.

**3. Background**

3.1. Due to its proximity to the town and the implied increased in use of the C13 into Shaftesbury, the Committee is invited to consider if it wishes to recommend a policy position or press statement to the Council in regards to the recent decision.

3.2. Points for consideration:

- (a) Dinah's Hollow is within Melbury and Cann Group Parish. However, the Terms of Reference for the Planning and Highways Committee allow it to comment on any development outside the town boundary which may have an impact on the town.
- (b) The relevant decision has already been made, so any comment by this Council will not feed into a decision-making process, and members might consider the value of making comment at this time. However, the proposed work is of considerable public interest and the Committee may feel it appropriate for the Council to make its position known.

**4. Financial Implications**

There are no financial implications arising from this report.

**5. Legal Implications**

There are no legal implications arising from this report.

End.

Report Author:

Claire Commons

Committee Services Officer

**Report to the Meeting of Shaftesbury Town Council's  
Planning and Highways Committee  
to be held at 7.00pm on Tuesday 16<sup>th</sup> February 2016  
in the Council Chamber, High Street, Shaftesbury**

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**OFFICER REPORT**

**1. Purpose of Report**

To receive any correspondence and updates relating to the work of the Committee.

**2. Recommendation**

That the Committee receives and notes the report.

**3. Correspondence**

- 3.1. 2016 Rural Bus Service Review. A consultation was carried out by Dorset County Council earlier in the year and a list of services affected is attached at **Appendix A**. Item to note.
- 3.2. Wiltshire Bus Services Survey. Wiltshire Council is undertaking a review of its subsidised bus services in Wiltshire. A copy of the consultation is attached at **Appendix B** or it can be viewed online at <http://consult.wiltshire.gov.uk/portal>.
- 3.3. Dorset Highways Councillors Satisfaction Results 2015. The results of a survey carried out by Dorset Highways in 2015 is attached at **Appendix C**.

**4. Updates**

There are no updates to provide to the Committee at the point of issue of this report.

**5. Financial Implications**

There are no financial implications arising from this report

**6. Legal Implications**

There are no legal implications arising from this report.

End.

Report Author:

Claire Commons

Committee Services Officer

## 2016 Rural Bus Services Review - Routes Identified for Review.

Service Number	Dorset Settlements Currently Served	Dorset Settlements No Longer Served by Public Transport	Days of Operation	Notes:
X12	Weymouth, Radipole, Dorchester, Puddletown, Milborne St. Andrew, Milton Abbas, Winterborne Whitechurch, Blandford St. Mary, Blandford, Pimperne, Tarrant Hinton, Cashmoor, Sixpenny Handley, Woodyates.	Pimperne, Tarrant Hinton, Cashmoor, Sixpenny Handley, Woodyates.	Monday to Saturday	X12 will only operate between Dorchester and Blandford.
14	Thorncombe, Birdsmoorgate, Marshwood.	Thorncombe, Birdsmoorgate, Marshwood.	Tuesdays	
34	Buckhorn Weston, Sandley, Kington Magna, West Stour, East Stour, Madjeston.	Buckhorn Weston, Sandley.	Thursdays	
35	East Stour, Stour Provost, Todber, Marnhull, Moorside, Woodville, Stour Row, Hartgrove, Bedchester, Twyford, Guys Marsh.	Woodville, Stour Row, Hartgrove, Bedchester, Twyford, Guys Marsh.	Thursdays	
42	Drimpton, Broadwindsor, Stoke Abbot, Bowood, Salwayash, Dottery, Bridport.	Stoke Abbott, South Bowood, Salwayash, Dottery.	Wednesdays	
61	Wyke Regis, Lanehouse, Charlestown, Chickerell, Coldharbour, Nottingham, Buckland Ripers, Langton Herring, Rodden, Portesham, Abbotsbury, Winterborne Abbas, Winterborne Steepleton, Martinstown, Dorchester.	Coldharbour, Nottingham, Buckland Ripers, Langton Herring, Rodden.	Wednesdays	
76	Symondsburys, Chideock, Morecombelake, Ryall, Witchurch Canoncorum, Wotton Fitzpaine, Catherston Leweston.	Ryall, Witchurch Canoncorum, Wotton Fitzpaine, Catherston Leweston.	Wednesdays	
186	Puddletown, Tolpuddle, Affpuddle, Briantspuddle, Bere Regis, Winterborne Kingston, Bloxworth (Tuesdays Only), Winterborne Zelston (Fridays Only), Morden, Organford Cross, Poole.	Bloxworth, Winterborne Zelston, Morden, Organford Cross.	Tuesdays and Fridays	
204	Thorncombe, Blackdown, Kittwhistle, Horn Ash, Greenham, Drimpton, Crewkerne, Misterton, South Perrott, Chedington, Corscombe, Halstock, Yeovil.	Thorncombe, Blackdown, Kittwhistle, Horn Ash, Greenham, Drimpton.	Fridays	
213	Broadwindsor, Mosterton, South Perrott, Winyards Gap, Beaminster, Hooke, Toller Porcorum, Maiden Newton, Frampton, Grimstone, Dorchester.	South Perrott, Chedington (Winyards Gap), Hooke, higher Kingcme, Lower Kingcombe.	Tuesdays	
253	(Beaminster) Melplash, Bradpole, Bridport, West Bay, Burton Bradstock, Abbotsbury, Portesham, Rodden, Langton Herring, Chickerell, Southill, Weymouth.	Rodden, Langton Herring.	Tuesdays and Thursdays	
275	Herston, Harmans Cross, Corfe Castle, Church Knowle, Bradle, Kimmeridge, Blackmanston, Creech, Furzebrook, Stoborough, Ridge, Wareham.	Church Knowle, Kimmeridge, Steeple, Creech, East Creech, Furzebrook, Ridge.	Thursdays	
300	Sixpenny Handley (Fridays only), Cranborne, Wimborne St Giles, Gussage All Saints, Gussage St Michael, Long Crichel, Moor Crichel, Witchampton, Manswood, Moor Crichel (Fridays Only), Witchampton, Stanbridge (Schooldays only), Hinton Martell, Gaunts Common, Holt and Furzehill.	Sixpenny Handley, Wimborne St Giles, Gussage All saints, Gussage St Michael, Long Crichel, Moor Crichel, Manswood, Witvchampton, Hinton Martell, Gaunt's Common, Holt, Furzehill.	Wednesdays and Fridays	
302	Wimborne, Colehill, Middlehill, Canford Bottom, Stapehill, Ferndown, Trickett's Cross, West Moors, Three Legged Cross, Verwood, Edmondsham, Wimborne St Giles, Cranborne, Cripplestytle and Alderholt. Sandleheath, Damerham and Martin (Hampshire), Coombe Bissett and Salisbury (Wiltshire).	Edmondsham.	Tuesdays and Saturdays	

## 2016 Rural Bus Services Review - Routes Identified for Review.

Service Number	Dorset Settlements Currently Served	Dorset Settlements No Longer Served by Public Transport	Days of Operation	Notes:
314	Pamphill, Cowgrove, Sturminster Marshall, Spetisbury, Charlton Marshall, Blandford St Mary, Blandford Forum, Stourpaine, Shroton, Iwerne Minster, Sutton Waldron, Fontmell Magna, Stubbampton, Tarrant Gunville, Tarrant Hinton, Cashmoor, Woodyates, Salisbury	Stubbampton, Tarrant Gunville, Tarrant Hinton, Cashmoor, Woodyates.	Tuesdays	
315	Blandford, Blandford St Mary, Charlton Marshall, Corfe Mullen A31 Coventry Arms), Wimborne, Leigh Park, Canford Bottom, Stapehill, Kingsway, Ferndown, Tricketts Cross, St Leonards Hotel, Ashley Heath, Ringwood.	Corfe Mullen (A31 Coventry Arms), Kingsway (Ameysford Road). Also the link from Blandford to Wimborne for Shoppers.	Tuesdays	
317	Stalbridge, Stalbridge Weston, Stourton Caundle, Bishops Caundle, Lydlinch, Bagber, Kingston, Hazlebury Bryan, Wooland, Ibberton, Okeford Fitzpaine, Shillingstone, Durweston (Haycombe), Blandford Forum.	Stalbridge Weston, Stourton Caundle, Bishops Caundle, Lydlinch, Droop, Wooland, Ibberton, Belchalwell.	Tuesdays	
319	Cranborne, Wimborne St Giles, Gussage All Saints, Gussage St Michael, Long Criche, Moor Criche, Manswood, Witchampton, Hemsworth, Hogstock, Tarrant Monkton, Tarrant Rawston, Tarrant Rushton, Tarrant Keyneston, Ashley Wood Blandford.	Wimborne St Giles, Gussage All Saints, Gussage St Michael, Long Criche, Moor Criche, Manswood, Witchampton, Hemsworth, Hogstock, Tarrant Monkton, Tarrant Rawston, Tarrant Rushton, Tarrant Keyneston, Ashley Wood,	Thursdays	
320	Tarrant Keyneston, Tarrant Rushton, Ashley Wood, Tarrant Keyneston, Shapwick, Cowgrove, Pamphill, Hillbutts, Allenview Road/Lacy Drive, Wimborne.	Tarrant Keyneston, Tarrant Rushton, Ashley Wood, Sapwick, Cowgrove, Pamphill.	Fridays	
323	Buckland Newton, Henley, Alton Pancras, Piddlehinton, White Lackington, Piddletrenthide, Plush, Mappowder, Brockhampton, Duntish, Pulham, Holwell, Kings Stag, Hazlebury Bryan, Kingston, Fifehead Neville, Sturminster Newton.	Plush.	Tuesdays	
325	Gussage St Andrew, Minchington, Farnham, Chettle, Tarrant Hinton, Tarrant Gunville, Stubbampton, Hill Farm Iwerne Minster, Bushes Corner, Pimperne, Blandford Forum	Gussage St Andrew, Minchington, Farnham, Chettle, Tarrant, Hinton, Tarrant Gunville, Stubbampton, Hill Farm Iwerne Minster, Pimperne, Blandford Forum.	Thursdays	
327	Wimborne, Longham, Dudsbury, Ferndown, Tricketts Cross, West Moors, Three Legged Cross, Woolsbridge, Ringwood.	Dudsbury, Woolsbridge	Wednesdays	
340	Wyke, Peacemars, Gillingham, Madjeston, East Stour, Stour Provost, Todber, Manston, Fontmell Parva, Child Okeford, Shillingstone, Okeford Fitzpaine, Turnworth, Winterborne Stickland, Winterborne Clenston, Winterborne Whitechurch, Milborne St Andrew, Dorchester.	Moorside, Margaret Marsh Crossroads, Turnworth, Winterborne Clenston, Higher Whatcombe.	Wednesdays	
368	Sturminster Newton, Fifehead Neville, Kingston, Hazlebury Bryan, Kings Stag, Buckland Newton, Duntish, Pulham, Holwell, Bishop's Caundle, Alweston, Sherborne, Yeovil.	Bishops Caundle, Caundle Marsh, Alweston, North Wootton.	Fridays	Only Friday morning/ Mid-afternoon journey being reweived.
400	Cann Common, Ashmore, Tollard Green, Farnham, Tollard Royal (Wiltshire), Woodcutts, Chase Crescent, Sixpenny Handley, Woodyates, Martin Drove End, Coombe Bissett, Salisbury.	Cann Common, Ashmore, Tollard Green, Tollard Royal, Farnham, Woodcutts, Sixpenny Handley.	Tuesdays	
688	Thorncombe, Birdsmoor Gate, Marshwood, Fishponds, Portobello, Hawkchurch (Devon), Blackpool Corner, Monkton Wyld, Hunters Lodge, Axminster.	Thorncombe, Birdsmoor Gate, Marshwood, Fishpond Bottom, Hawkchurch (Devon), Blackpool Corner, Monkton Wyld.	Thursdays	



**Review of Passenger Transport****January 2016****Public consultation on the future provision of subsidised bus services in Wiltshire**

This survey is part of the Council's Review of Passenger Transport (excluding taxis and trains) which seeks to consult widely on the actions, options, opportunities and developments around bus and community transport. It is not a detailed consultation on particular routes, timetables or destinations. We are keen to hear the views of residents, stakeholders and other interested parties.

Although passenger transport makes a strong contribution to the priorities that underpin Wiltshire Council's Business Plan, a key challenge in recent years has been how the service can continue to achieve these priorities in the face of growing pressures on local authority spending. This review is therefore being undertaken to help identify savings from passenger transport budgets.

**Please note this is a consultation only about subsidised bus services, which are those services that are not viable for a bus company to run without Council funding. The majority of bus services that run within Salisbury and between major towns are operated as a commercial venture by the bus companies themselves without Council funding, and so are not the subject of this review.**

This review will be accompanied by continuing work to identify savings in other areas of the Council's passenger transport spending. Further information on the review can be found at <http://consult.wiltshire.gov.uk/portal>

**Please return completed questionnaires before 5pm on the 4 April 2016**

**This bus is operating a journey that is funded by Wiltshire Council and is therefore subject of this review**



## About you?

Any information provided is governed by the Data Protection Act 1998 and will be treated as strictly confidential.

1. Are you? Male ☐ Female ☐ Prefer not to say ☐
2. What is your age range?
 

<input type="checkbox"/> under 18	<input type="checkbox"/> 35-44	<input type="checkbox"/> 65-74
<input type="checkbox"/> 18-24	<input type="checkbox"/> 45-54	<input type="checkbox"/> 75-84
<input type="checkbox"/> 25-34	<input type="checkbox"/> 55-64	<input type="checkbox"/> 85+
3. What is your post code? This will be used to map responses only.  
Please use capitals and a space such as in BA14 8JN \_\_\_\_\_
4. Do you consider yourself to be disabled in any way?
 

Yes <input type="checkbox"/>	No <input type="checkbox"/>
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5. Is your mobility impaired in any way?
 

No <input type="checkbox"/>	Yes due to a disability <input type="checkbox"/>	Yes due to my age <input type="checkbox"/>
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6. Do you own or do you have access to drive any car, van or motorcycle?
 

Yes <input type="checkbox"/>	No <input type="checkbox"/>
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## Your use of buses in Wiltshire

7. How would you describe your use of bus services in Wiltshire? Please tick the statement(s) closest to your view.

	At least 5 days a week	2-3 times a week	Once a Week	Once or twice a month	A few times a year	I never use the bus
To get to work	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
To go shopping	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
To visit family or friends	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
To get to a doctors or medical appointments	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
To get out and about	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

8. Do you use a concessionary bus pass?

Yes <input type="checkbox"/>	No <input type="checkbox"/>
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The concessionary fare scheme costs Wiltshire Council around £4.3m per year. Please note Wiltshire Council cannot introduce a small additional charge per journey for concessionary bus pass holders, or an annual administration charge for each pass as this is not allowed by Government legislation.

## Bus Services

Last year Wiltshire Council spent £5.1 million on subsidising local bus services. These are services that could not be operated without a council subsidy, and account for around half of total bus mileage in the county. The highest proportion is spent on 'regular rural' services. These operate between two market towns, linking several villages along the route. Bus services in towns account for the next highest proportion of expenditure, followed by strategic town to town services, evening services, infrequent shoppers buses and Sunday services.

9. **Bus services are currently grouped into a number of categories. Given the economic, social and environmental role that buses can play but also the Council's need to make substantial cost savings, which of the following categories do you feel it is most important for the Council to support?**

	Very important	Important	Neither important nor unimportant	Unimportant	Very unimportant
Strategic network routes linking the main towns within and beyond Wiltshire	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Town services (running entirely within a town or city linking the main housing areas and the centre)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Evening services (those which operate after 7pm)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Sunday and Bank holiday services	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Rural regular services (linking smaller towns and rural areas, generally with at least 4 journeys in each direction on 5 days a week)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Rural infrequent services that serve rural areas generally on only certain days of the week	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

## Options for savings

The Council has consulted with stakeholders and partners and used its own experience and that of other councils to develop a number of options to make savings. As there will be many combinations of bus service changes possible the Council has not determined what these may be and is asking for responses to the options to guide their decisions. You can refer to the map, table and documents on the Council's website (or in a library/main council office) showing which routes would be affected.

## Option 1 - Withdraw funding for all supported evening services

Most evening buses in Wiltshire (those running after around 7.00pm) are funded by the Council. 11 routes are supported, with 330,000 passenger journeys a year subsidised by the Council. Withdrawal of funding for these services would save around £639,000 a year.

10. Given the level of subsidy and the numbers who use this service would you support the Council looking at this area to find savings?

Yes

☐

No

☐

11. If the Council was to remove the subsidy for evening services which meant that they were not able to continue to operate, how would this personally affect you?

- ☐ It wouldn't affect me at all, as I rarely, if ever use such a service
- ☐ I might be affected but could probably make alternative arrangements
- ☐ I would be affected by this quite a lot
- ☐ This would have a big impact on me personally

## Option 2 - Withdraw funding for all supported Sunday and public holiday services

Most buses in Wiltshire that run on Sundays and public holidays are currently funded by the Council. 8 routes are supported, with the Council subsidising around 145,000 passenger journeys a year. Withdrawal of funding for these services would save around £165,000 a year.

12. Given the level of subsidy and the numbers who use buses on Sundays and on public holidays would you support the Council looking at this area to find savings?

Yes

☐

No

☐

13. If the Council was to remove the subsidy for Sunday and public holiday services which meant that they were not able to continue to operate how would this personally affect you?

- ☐ It wouldn't affect me at all, as I rarely, if ever use such a service
- ☐ I might be affected but could probably make alternative arrangements
- ☐ I would be affected by this quite a lot
- ☐ This would have a big impact on me personally

### **Option 3 - Reduce the hourly services Mon-Fri to a two hourly service on the strategic bus network**

The strategic bus network links the market towns and larger villages in Wiltshire with the nearest large town, with services operating at least every hour on Mondays to Fridays. Ten routes are part-funded, and three routes (Malmesbury-Swindon, Malmesbury-Chippenham and Devizes-Salisbury) are entirely funded by the Council. The Council subsidises around 460,000 passenger journeys a year. To reduce these services to a two hourly frequency during the daytime would save around £430,000 a year.

14. Given the level of subsidy and the numbers who use this service would you support the Council looking at this area to find savings?

Yes

☐

No

☐

15. If the Council was to reduce these services how would this personally affect you?

- ☐ It wouldn't affect me at all, as I rarely, if ever use such a service
- ☐ I might be affected but could probably make alternative arrangements
- ☐ I would be affected by this quite a lot
- ☐ This would have a big impact on me personally

### **Rural bus services**

The Council currently spends over £2 million a year subsidising services on 57 rural routes. Half of these are regular services providing up to 4 or 5 buses a day in each direction linking the villages to their nearest town, while the remainder are infrequent services usually operating only on certain days of the week to a local market. The Council subsidises around 960,000 passenger journeys a year on rural bus services.

### **Option 4 - Reduce rural bus services to 2-3 buses a day on regular routes and withdraw most of the infrequent services except those that are the only service to a group of villages.**

As the savings would depend on using one bus and driver to operate two routes, journeys would not necessarily be conveniently timed. This option would save around £1.19 million a year.

16. Given the level of subsidy and the numbers who use this service would you support the Council looking at this area to find savings?

Yes

☐

No

☐

17. If the Council was to reduce the subsidy for rural services which meant that they were able to continue to operate but at a much reduced frequency - say only 2 to 3 journeys a day - how would this personally affect you?

- ☐ It wouldn't affect me at all, as I rarely, if ever use such a service
- ☐ I might be affected but could probably make alternative arrangements
- ☐ I would be affected by this quite a lot
- ☐ This would have a big impact on me personally

## Town bus services

The Council currently spends £1.01 million a year to fund the provision of hourly bus services linking the housing estates in Bradford on Avon, Calne, Corsham, Devizes, Melksham, Trowbridge, Westbury and Warminster with the centres of those towns. It also part-funds the provision of such services in Salisbury, Chippenham and Marlborough at times when the bus companies would not otherwise run them. Around 650,000 passenger journeys a year are made using these services.

### Option 5 - Reduce town bus services to 2-3 buses a day. Existing buses used by school pupils within Warminster, Devizes, Bradford on Avon and Melksham would be retained

As the savings would depend on using one bus and driver to operate two routes, journeys would not necessarily be conveniently timed. However, buses used by pupils living within Warminster, Devizes, Bradford on Avon and Melksham to travel to/from school would be retained. This option would save around £460,000 a year.

18. Given the level of subsidy and the numbers who use this service would you support the Council looking at this area to find savings?

Yes

☐

No

☐

19. If the Council was to reduce the subsidy for town services which meant that they were able to continue to operate but at a much reduced frequency - say only 2 to 3 journeys a day - how would this personally affect you?

- ☐ It wouldn't affect me at all, as I rarely, if ever use such a service
- ☐ I might be affected but could probably make alternative arrangements
- ☐ I would be affected by this quite a lot
- ☐ This would have a big impact on me personally



## Option 6 - Withdraw all funding for all council subsidised services

Around half of all bus services in Wiltshire are subsidised by the Council, and in total these subsidised services carry over 2.5 million passenger journeys a year. Withdrawing all funding for these services would save £5.1 million a year.

20. Given the level of subsidy and the numbers who use this service would you support the Council looking at withdrawing all bus service funding to find savings, if a small proportion of the savings were reallocated to community transport initiatives, health transport options, etc?

Yes

☐

No

☐

21. If the Council was to withdraw the subsidy for all services how would this personally affect you?

- ☐ It wouldn't affect me at all, as I rarely, if ever use such a service
- ☐ I might be affected but could probably make alternative arrangements
- ☐ I would be affected by this quite a lot
- ☐ This would have a big impact on me personally

22. In order to keep as many of the existing subsidised services running as possible Wiltshire Council is investigating if other organisations, individuals and communities might be able to fund, or even operate elements of some bus routes. This might for example include paying for services in villages on routes or helping to fund extra journeys. Given this, which of the following statements do you agree with?

	Agree	Neither agree nor disagree	Disagree
This is a great idea	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
If there aren't enough passengers to enable a bus service to run without subsidy then it should go.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
I am for protecting these services even if it means that I have to pay more through local taxes etc.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
The Council and other public bodies should look to reconfigure the services they provide (social care, health, etc) so people don't have to travel.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
It's up to local communities to see if they can raise the necessary funds themselves.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

## Community and Voluntary transport schemes

In 2014/15 the Council spent £381,000 supporting community and voluntary transport schemes. There are 15 community minibuses providing services in their area for those who are unable to use ordinary bus services and also over 40 Link schemes which cover 98% of rural households, providing transport in the volunteers' own car. Wiltshire Council works with Community First to administer such schemes on its behalf. If you are interested in volunteering in any capacity, please contact Community First at [www.communityfirst.org.uk](http://www.communityfirst.org.uk).

- 23. Have you ever heard of or used a community or voluntary transport scheme in Wiltshire?**

Never heard  
of them



Heard of them  
but never used them



I have used  
a scheme



- 24.** If you used a scheme what did you think of it?

I would  
recommend it



OK but no substitute for ordinary bus services



It wasn't that  
good

☐

## Finally

- 25. This is a challenging review against a backdrop of severe financial constraints. Do you have any further comments or suggestions that will help us? Please also use this question to provide any further details on how the options would have an impact on you personally.**

This image shows a single sheet of white paper with horizontal ruling lines. The lines are evenly spaced and run across the width of the page. There are no margins, text, or other markings on the paper.

If you need any further information about this survey, please contact  
Wiltshire Council's customer services team on 0300 456 0100  
or email the council's Passenger Transport Unit at  
[passengertransport@wiltshire.gov.uk](mailto:passengertransport@wiltshire.gov.uk)

Our preferred method to receive responses is via the on-line electronic questionnaire  
available from the consultation portal: <http://consult.wiltshire.gov.uk/portal>

### **Thank you for taking part in this survey**

If you are filling out this out by hand then please send  
your completed survey by post to:

Public Transport Survey  
Passenger Transport Unit  
Wiltshire Council  
County Hall  
Bythesea Road  
Trowbridge  
BA14 8JN

Or return to your local library or main Council office

Alternatively if you have access to a computer scanner,  
please scan all pages of the completed form and email it to us  
at [passengertransport@wiltshire.gov.uk](mailto:passengertransport@wiltshire.gov.uk)

Further information on the review can be found at  
<http://consult.wiltshire.gov.uk/portal>

Please return completed questionnaires before 5pm on the 4 April 2016



## Bus Services that operate with funding from Wiltshire Council as at December 2015

<b>Interurban (strategic network) bus services funded by Wiltshire Council</b> (consultation option: reduce frequency from 1 service every hour, to 1 service every 2 hours)		
<b>Service</b>	<b>Service Description</b>	<b>Operator</b>
2	Devizes – Shrewton – Salisbury	Salisbury Reds
X5	Pewsey – Salisbury / Pewsey – Swindon	Salisbury Reds
X7	Landford Diversion of service	Salisbury Reds
X7R	Salisbury – Whiteparish – Romsey	Salisbury Reds
X12	Salisbury – Coombe Bissett – Blandford	Dorset County Council
31	Malmesbury to Swindon	Coachstyle
33	Calne – Devizes (off-Peak)	APL Travel Ltd
33/X33	Derry Hill Diversion	APL Travel Ltd
X34	Service X34 Diversion via Notton	Faresaver Buses
X34 / 60	Paxcroft Mead & St. Thomas Rd diversion	Faresaver Buses
49	Trowbridge to Swindon	Stagecoach West
X72	Urchfont – Devizes (early morning)	Faresaver
92	Malmesbury to Chippenham	Coachstyle

<b>Town bus services funded by Wiltshire Council</b> (consultation option: reduce town bus services to 2-3 journeys a day from current frequency)		
<b>Service</b>	<b>Service Description</b>	<b>Operator</b>
1, 1a, 1c	Devizes Town Services	Stagecoach West
7, 12, 14	Salisbury City Services 7 (part), 12, & 14	Wheeler Travel
R3, R5	Wilton & Salisbury City early morning services	Salisbury Reds
R2, R4, R6	Salisbury City early morning services	Salisbury Reds
R8	Ditchampton & Quidhampton to Salisbury (afternoons)	Salisbury Reds
10	Corsham Town Service	First Somerset and Avon
14	Melksham Town Service	Frome Minibuses
30	Malmesbury Town Service	Coachstyle
40	Calne Town Service	APL Travel
44A	Chippenham Town Services (Saturdays + Allington Way)	Faresaver
50	Warminster Town Services	Frome Minibuses
58 A/B/C	Westbury Town Services	Frome Minibuses
65,66,67,68	Trowbridge Town Services	Frome Minibuses
98	Bradford on Avon Town Service	Frome Minibuses
217	Marlborough Town Services (afternoons & Saturdays)	Thamesdown Transport
DT-WW	Devizes Taxibus – Waiblingen Way & Roundway Gdns	Devizes Taxis

<b>Rural bus services funded by Wiltshire Council</b> (consultation option: reduce rural bus services to 2-3 journeys a day from current frequency)		
<b>Service</b>	<b>Service Description</b>	<b>Operator</b>
19,20,21,22	Marlborough – Bedwyn – Hungerford area services	Thamesdown Transport
25,26,27	Mere / Tisbury / Hindon to Salisbury	Salisbury Reds
25A	Heath Farm to Wilton Market	Tourist Coaches (GSC)
28	Wincanton – Mere – Salisbury (Tuesday and Sat)	Tourist Coaches (GSC)
29	Shaftesbury – Chalke Valley – Salisbury	Wheeler
35, 635	Chippenham to Yatton Keynell & Castle Combe	Faresaver Buses
36-37	Malmesbury – Bath and Colerne to Chippenham	Coachstyle
37	Salisbury–Grimsteads–Farley–Dean–Lockerley	Salisbury Reds
39	Bradford on Avon to Devizes Market, Thurs only	Beeline Coaches
39	Landford to Romsey (shoppers Bus)	Hampshire County Council
41	Malmesbury – Sherston – Yate	Coachstyle
42	Calne – Cherhill – Avebury – Marlborough	APL Travel Ltd
43	Calne – Stockley & Heddington	APL Travel Ltd
44	Salisbury – Downton – Woodfalls	Wheeler
46/48	Marlborough / Hungerford – Aldbourne – Swindon	Thamesdown Transport
51	Dilton Marsh to Frome (Wednesdays)	Frome Minibuses
52	Ashton Keynes & Minety to Swindon & Cirencester	AD Rains Coaches
52	Bourton- Dinton & Tisbury to Warminster (Thursdays)	Shaftesbury and District
53	Warminster – Corsley – Frome	Frome Minibuses
54,55,56	Warminster Villages Shoppers Buses	Beeline Coaches
54, 57	Warminster to Sutton Veny & the Deverills	Frome Minibuses

58	Westbury to Frome	Frome Minibuses
61/62	Purton/Bradenstoke to Royal Wootton Bassett	APL Travel
64	Hilperton & Turleigh to Bath, Fridays only	Beeline Coaches
66	Salisbury – Winterbournes – Porton & Idminston	Salisbury Reds
66 / 67	Tidworth – Newton Toney – Salisbury	Wheelers
68 / 69	ZigZag service Corsham – Melksham – Trowbridge	Faresaver Buses
X76	Marlborough – Calne – Bromham – Bath	AD Rains
77,85,87	Trowbridge – Steeple Ashton – Devizes	Libra Travel + Frome Minibuses
80	Swindon – Marlborough – Tidworth – Ludgershall	Stagecoach West
80-83	Maiden Bradley area shopper services	Frome Minibuses
80/X80	Shaftesbury/Gillingham to Frome/Bath Saturdays	Frome Minibuses
84, 86	East Knoyle to Salisbury or Shaftesbury	Tourist Coaches (GSC)
86	Semington – Holt – Bath	Beeline
X86	Holt to Bath (early mornings)	Faresaver Buses
X88	Chitterne & Bratton to Bath Shopper bus	Real Coaches
87	Devizes – Bratton – Westbury – Trowbridge	Faresaver Buses
87	Winterslow to Salisbury (peak hours + Saturday) afternoons)	Salisbury Reds + Wheelers
91	Chippenham to Dauntsey Vale & the Somerfords	Faresaver Buses
93	Malmesbury – Crudwell – Cirencester	Coachstyle
94	Trowbridge – Westwood – Limpley Stoke – Bath	Libra Travel
95/60	Bradenstoke & Foxham area shopper buses	APL Travel Ltd
96	Monkton Farleigh – Bradford – Westwood –Trowbridge	Libra Travel
149	Chalton All Saints to Salisbury	Hampshire County Council
158	Shaftesbury – Gillingham – Mere – Wincanton	Dorset County Council
201	Figheledean – Woodford Valley – Salisbury Shopper Bus	Tourist Coaches (GSC)
210	Figheledean – Upavon – Devizes Shopper Bus	Tourist Coaches
228	Colerne – Bath (certain journeys)	Faresaver Buses
615	Larkhill to Avon Valley College (farepayers)	Salisbury Reds
WBTB	Wootton Bassett Taxibus to Broad Town	Bradies Private Hire
BAV	Avon & Bourne Valley Community Bus	Community Transport
C2W	Connect 2 Wiltshire Pewsey Vale Service	Wiltshire Council and APL
Mere TB	Mere area Taxibus	A & G Minibuses
WATB	West Ashton Taxi bus services	Alpha Taxis
MTB	Malmesbury to Minety Taxi	Minety PH
BC	Malmesbury Taxi-Bus Service from Dauntsey	Bradies Private Hire
HCB	Holt Community Bus, Holt to Chippenham Fridays	Holt Community Bus
RCT	Froxfield – Hungerford	Ramsbury Community Bus

**Evening bus services funded by Wiltshire Council**  
(consultation option: withdraw Council funding for all evening services)

Service	Service Description	Operator
R1	Salisbury Hospital evening service	Salisbury Reds
City	Salisbury City evening services (R2, PR3, R4, R5)	Salisbury Reds
X5	Swindon to Salisbury evening service	Salisbury Reds
Actv8	Salisbury - Tidworth - Andover evening service	Salisbury Reds/Stagecoach
53	Swindon to Cricklade evenings	Stagecoach West
55 / 55A	Swindon to Chippenham evenings	Stagecoach West
70A / 72A	Marlborough – Swindon evening service	Thamesdown Transport
231	Chippenham – Corsham – Bath	First Somerset and Avon
265	Trowbridge to Bath evenings	First Somerset and Avon
271	Bath – Melksham – Devizes – Urchfont	First Somerset and Avon
C2W	Pewsey Vale Night bus	Connect 2 Wiltshire

**Sunday & Public Holiday bus services funded by Wiltshire Council**  
(consultation option: withdraw Council funding for all Sunday and Public Holiday services)

Service	Service Description	Operator
5	Swindon – Marlborough – Salisbury	Stagecoach West
City	Salisbury City Sunday services R2, R5 & R6	Salisbury Reds (GSC)
Actv8	Salisbury – Amesbury – Tidworth – Andover	Salisbury Reds (GSC)
49	Swindon to Devizes	Stagecoach West
55A	Swindon to Chippenham	Stagecoach West
231	Chippenham / to Bath	First Somerset and Avon
265	Trowbridge to Warminster	First Somerset and Avon
271	Bath – Melksham – Devizes – Urchfont	First Somerset and Avon

## Dorset Highways

### Councillors Satisfaction Survey 2015

#### Overall Headline Results



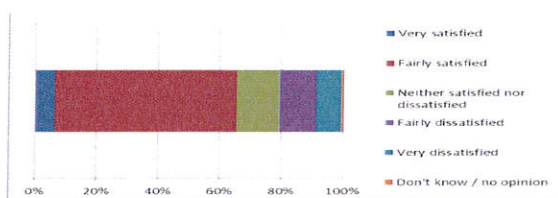
## About The Survey

- Sent to all County, District, Parish & Town Councillors.
- 174 surveys were returned (compared to 101 in 2014, 147 in 2013 and 121 in 2012). The responses were broken down by:
  - 4.60% County
  - 18.39% District
  - 77.01% Parish/Town
- This presentation gives a brief overview of the main highlights from the survey – results shown are for the whole of Dorset.

## Dorset Highways Overall

- When asked how satisfied are you with the overall service Dorset Highways provides:

- 65.50% were satisfied (very or fairly)
- 19.88% were dissatisfied (very or fairly)
- This is a slight improvement over the last three years.



## Headlines

- Areas of highest satisfaction:
  - Safety of drivers and vehicle passengers
  - Ease of contact when contacting Dorset Highways
  - Advanced consultation/warning of road works
  - Keeping roads clear of obstruction such as fallen trees
- Areas of lowest satisfaction:
  - How the council deals with badly managed works on the highway
  - The routes taken by heavy goods vehicles
  - Measures to tackle illegal on-street parking
  - How the council deals with cars parking on pavements
- Generally improving trends this year across the majority of questions asked in the survey.
- Councillors satisfaction with road condition has actually dropped slightly this year – not matching the significant improvement the public satisfaction data shows in the National Highways and Transportation (NHT) survey.





## Importance of Services

What Councillors feel are the most important services provided by Dorset Highways. Services are ranked from least important to most important.

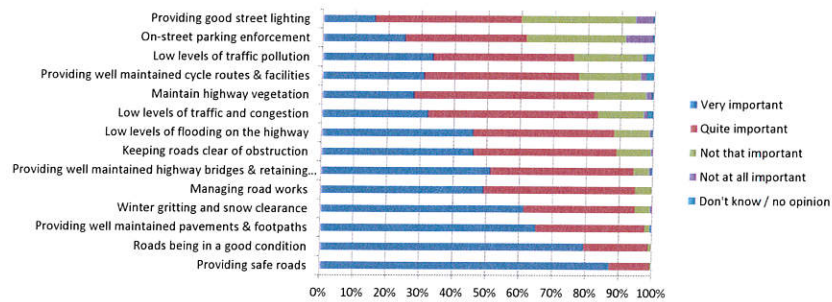


Chart ranked by overall importance (very important + quite important)

## Services in Need of Improvement

What Councillors feel are the services, provided by Dorset Highways, that are most in need of improvement. Services are ranked from least in need of improvement to most in need.

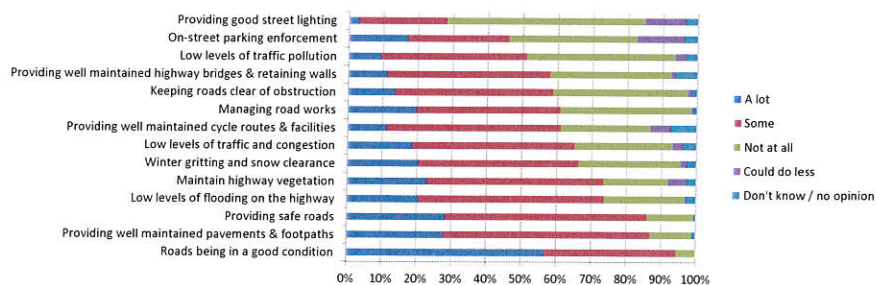


Chart ranked by overall need of improvement (a lot + some)

## Reducing Levels of Service

What Councillors feel are the services, provided by Dorset Highways, that are acceptable to reduce levels of service. Services are ranked from least acceptable to most acceptable.

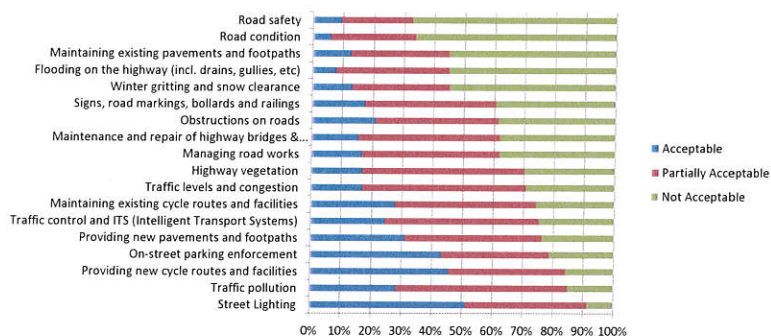


Chart ranked by overall acceptance of a reduction in service (acceptable + partially acceptable)

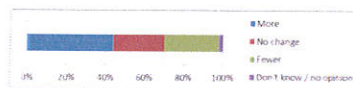
## Highway Condition & Provision

- Regarding highway condition & provision questions, Councillors were most satisfied with:
  - Providing street lighting where needed
  - Providing pavements where needed
  - Providing safe crossing points
  - Speed of repair to street lights
- Whereas the areas of least satisfaction were:
  - Condition of road surfaces
  - Various aspects of verge maintenance
  - How the council deals with potholes & damaged roads.
- Satisfaction has actually increased for verge maintenance questions in the last 2-3 years. This is also true for how the council deals with potholes & damaged roads.
- However, satisfaction with road condition dropped again slightly this year, following an improvement last year (in contrast to the significant improvement being reported in the public NHT survey).
- The general trend for the majority of questions in the highway condition & provision section is improving.



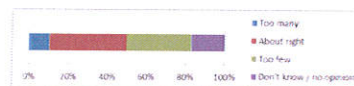
## Highway Condition & Provision (2)

- When asked whether there are more, fewer, or the same number of potholes and damaged roads in their local area, compared to a year ago:
  - 43.93% said more
  - 26.01% said no change
  - 28.32% said fewer
  - 1.73% did not know or had no opinion



- This is a significant improvement on last year where 63% answered "more".
- When asked whether there are too many, too few, or about the right amount of cycle routes/lanes in the local area:

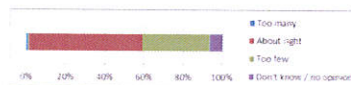
- 10.53% said too many
- 39.18% said about right
- 33.33% said too few
- 16.96% did not know or had no opinion



- There is no available trend information for this question.

## Highway Condition & Provision (3)

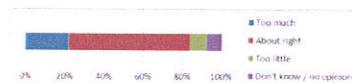
- When asked whether there are too many, too few, or about the right amount of safe crossing points/facilities in the local area:
  - 1.16% said too many
  - 57.80% said about right
  - 34.68% said too few
  - 6.36% did not know or had no opinion



- There is no available trend information for this question.

- When asked whether there is too much, too little, or about the right amount of street lighting in the local area:

- 21.97% said too much
- 61.85% said about right
- 8.67% said too little
- 7.51% did not know or had no opinion



- There is no available trend information for this question.

## Highway Enforcement & Obstructions

- Regarding highway enforcement and obstruction questions, the areas with the highest satisfaction were:
  - The way the Council keeps roads clear of obstructions such as fallen trees (74% satisfied & 8% not satisfied)
  - Undertaking cold weather gritting and snow clearance (59% satisfied & 20% not satisfied)
- Whereas, the areas with least satisfaction were:
  - How the council deals with badly managed works on the highway (19% satisfied & 24% not satisfied)
  - How the council deals with cars parking on pavements (25% satisfied & 36% not satisfied)
  - How the council deals with overgrown hedges obstructing the highway (33% satisfied & 43% not satisfied)
- As with the highway condition & provision questions, the majority of questions in this section are showing an improving trend.



## Road Works & Traffic Management

- Regarding road works & traffic management questions, the areas with the highest satisfaction were:
  - Advanced consultation/warning of road works (74% satisfied & 14% not satisfied)
  - Efforts to minimise nuisance caused by road works (65% satisfied & 13% not satisfied)
  - Waiting time at permanent traffic lights (54% satisfied & 15% not satisfied)
  - Time taken to complete road works (54% satisfied & 24% not satisfied)
- Whereas, the areas with least satisfaction were:
  - The routes taken by heavy goods vehicles (22% satisfied & 56% not satisfied)
  - Measures to tackle illegal on-street parking (22% satisfied & 33% not satisfied)
- Mixed trends with these questions, although generally positive. One fairly significant drop in satisfaction this year with the time taken to complete road works. However, this is still an area of high satisfaction (as identified above) and therefore is worth monitoring for longer before getting too concerned.





## Road Safety & Traffic Enforcement

- When asked have you seen or heard of Travel Dorset:

- 57.56% said yes
- 42.44% said no

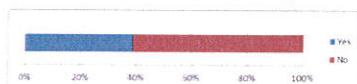


- This is an improvement on previous years.



- When asked if you have used Travel Dorset (for those who answered yes to the above question):

- 38.83% said yes
- 61.17% said no

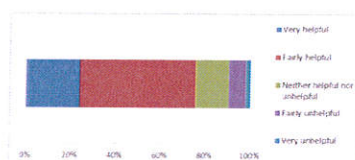


- When asked how helpful was the information available on Travel Dorset in planning journeys, etc:

- 75.93% said helpful (either very or fairly)
- 9.26% said unhelpful (either very or fairly)



- This is an improvement on previous years.



## Road Safety & Traffic Enforcement (2)

- Regarding road safety & traffic enforcement questions, the areas respondents felt are the safest were:

- Safety of drivers (88% safe & 4% not safe)
- Safety of vehicle passengers (84% safe & 6% not safe)
- Safety of pedestrians (67% safe & 23% not safe)



- Whereas, the areas that are felt to be least safe were:

- Safety of wheelchair users (29% safe & 44% not safe)
- Safety of cyclists (30% safe & 56% unsafe)
- Safety of children cycling to school (31% safe & 60% unsafe)
- Safety of horse riders (36% safe & 50% unsafe)

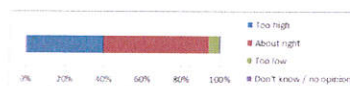


- Mixed trends with these questions, although generally positive. The drops in satisfaction are fairly insignificant whereas the increasing trends are more positive. The area of most concern is the safety of cyclists which has dropped the most over the longer term.



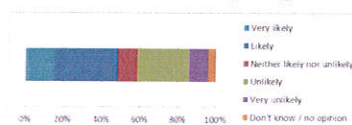
## Road Safety & Traffic Enforcement (3)

- When asked how suitable do you think the speed limits are in the local area:
  - 39.88% said too high
  - 54.34% said about right
  - 5.20% said too low



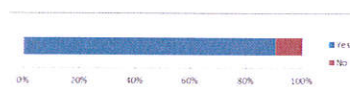
- The percentage of people responding "too high" increased this year, back to just above levels from 2013.

- When asked what do you think the likelihood of someone being caught for a motoring offence in Dorset:
  - 48.55% answered likely or very likely
  - 36.99% answered unlikely or very unlikely

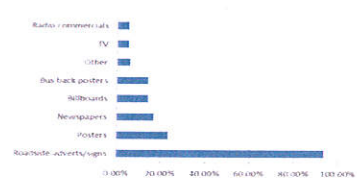


## Road Safety & Traffic Enforcement (4)

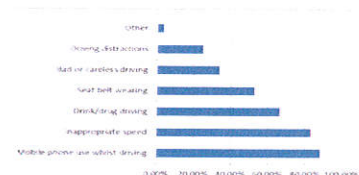
- When asked have you seen or heard about the Dorset Road Safe 'No Excuse' campaign:
  - 90.59% said yes
  - 9.41% said no



- When asked where have you seen or heard about 'No Excuse' (for those who answered yes to the above question) the top three answers were:
  - 93.51% roadside adverts/signs
  - 23.38% posters
  - 16.88% newspapers



- When asked what do you think are the main themes of the 'No Excuse' campaign the top three answers were:
  - 88.31% mobile phone use whilst driving
  - 83.12% inappropriate speed
  - 66.23% drink/drug driving



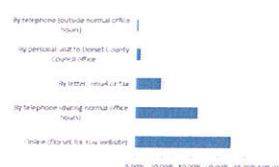
## Contacting Dorset Highways

- When asked have you contacted Dorset County Council Dorset Highways to report a problem or make an enquiry over the last 12 months:

- 63.91% said yes
- 36.09% said no

- When asked how did you contact Dorset Highways:

- 69.44% said online
- 45.37% said telephone in normal office hours
- 18.52% said by letter, email or fax



- We have seen a drop long term in the number via telephone and letter/email/fax and a significant increase in those using the online methods.

- When asked how satisfied you were with your experience in contacting Dorset Highways:

- 83.19% were satisfied with the ease of contact (11.5% not satisfied)
- 63.96% were satisfied with the enquiry/problem overall (18.92% not satisfied)
- 60.91% were satisfied with the professionalism of the person contacted (4.55% not satisfied)
- 59.82% were satisfied with the speed & quality of response (21.43% not satisfied)

## What Next?

- Data from this survey, along with similar data from the NHT public survey, allows us to gain an overall understanding of satisfaction with highway services. This data will be used for:

- Service planning for the 2016/17 financial year (both councillors and NHT surveys).
- Monitoring and improving the services we provide (alongside other performance measures, financial information and demands on the service).
- Initiatives have been put in place for 2016, including steps to improve our communications and some service improvement initiatives. Some of these have been outlined below.

### Communication Initiatives

- Monthly E-Newsletter (Circulates to 9,000 subscribers)
- Key staff trained to use social media (Facebook, Twitter)
- Dedicated communications officer in new Highways structure
  - Media days held on key projects
- Quarterly performance reports circulated

### Service Improvement Initiatives

- Embedding new Community Highway Officer function
- Adoption of 'right first time' approach to pothole and patching repairs
- Continued investment in large surface dressing programme
- Public of new Highway Asset Management Plan
- Publication of new Highway Maintenance Plan
- Construction of new 4,500 tonne capacity salt barn at Charminster Depot
- Increased investment in footway maintenance

## Further Information

Thank you for taking the time to read this presentation.

This presentation only gives a brief overview of some top level highlights.

More information can be made available. This includes results from the public satisfaction survey, although this has been made available in a similar PowerPoint presentation.

If you require any further information or have any questions, please contact the Asset & Performance team:

[m.n.odonovan@dorsetcc.gov.uk](mailto:m.n.odonovan@dorsetcc.gov.uk)

[s.d.crouch@dorsetcc.gov.uk](mailto:s.d.crouch@dorsetcc.gov.uk)

**Report to the Meeting of Shaftesbury Town Council's  
Planning and Highways Committee  
to be held at 7.00pm on Tuesday 16<sup>th</sup> February 2016  
in the Council Chamber, High Street, Shaftesbury**

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**FUTURE MEETINGS OF THE COMMITTEE**

**1. Purpose of Report**

- 1.1. To confirm the date of the next meeting of the Committee
- 1.2. To identify matters for inclusion on the agenda for the next meeting.

**2. Recommendation**

That the Committee notes the date of the next meeting of the Committee and identifies matters for inclusion on its agenda.

**3. Date of next meeting**

- 3.1. The next scheduled meeting of the Committee is 22<sup>nd</sup> March 2016. It is noted that this is five weeks on from the meeting of the 16<sup>th</sup> February and *should* be sufficient time to consider any applications received in the intervening period.
- 3.2. If Officers receive any applications which are not able to be considered within the normal schedule of meetings, arrangements will be made to call an extraordinary meeting of the Committee or include within the agenda for the General Management Committee

**4. Items for next meeting**

- 4.1. In her report of 29<sup>th</sup> January 2016, the Internal Auditor recommended adding "Items for next meeting" into the agenda so that matters which were not clear in good time for one meeting are properly addressed at the next.
- 4.2. In accordance with this recommendation, the Committee is requested to consider items for inclusion on the agenda for its next meeting in order to provide sufficient time for matters to be researched and reports written for issue with the agenda papers and in turn provide for greater transparency and informed decision making.

**5. Financial Implications**

There are no financial implications arising from this report

**6. Legal Implications**

There are no legal implications arising from this report.

End.

Report Author:

Claire Commons

Committee Services Officer