

Shaftesbury Town Council

Town Hall, Shaftesbury, Dorset. SP7 8LY Telephone: 01747 852420

e-mail:enquiries@shaftesburytowncouncil.co.uk Website:www.shaftesburytowncouncil.co.uk

To: Members of Shaftesbury Town Council's **General Management Committee,** Councillors: Jo Francis (Chair), Karen Tippins (Vice-Chair), George Hall, Mark Jackson, John Lewer, Andy Perkins, Lester Taylor

All other recipients for information only.

You are required to attend a meeting of the Committee to be held at 7.00pm on Tuesday 15th November 2016 in the Council Chamber, Shaftesbury Town Hall

For the transaction of the business shown on the agenda below.

Claire Commons

Interim Deputy Town Clerk

Members are reminded of their duty under the Code of Conduct

Public Participation

The Chairman will invite members of the public to present their questions, statements or petitions submitted under the Council's Public Participation Procedure.

Members of the public and Councillors are entitled to make audio or visual recordings of the meeting provided it does not cause disruption or impede the transaction of business. Out of courtesy to those present, the Council requests that intention to record proceedings is brought to the Chairman's attention prior to the start of the meeting.

| Ager | nda Item |
|------|--|
| 01. | Apologies |
| | To receive and consider for acceptance, apologies for absence |
| 02. | Declarations of Interest and Dispensations |
| | Members and Officers are reminded of their obligations to declare interests in accordance with the Code of Conduct 2012. The Clerk will report any dispensation requests received. |
| 03. | Minutes |
| | To confirm as a correct record, the minutes of the previous meeting of the Committee. |

| 04. | ida Item Finances – Quarter 2 | n.) |
|-----|---|------------------------|
| 04. | | p3 |
| | To receive the Town Council's accounts for the second quarter 2016/17 | r of the financial yea |
| | | Report 1116GEM04 |
| 05. | Payments | р7 |
| | To consider payments for authorisation and consider approving paid by Direct Debit or Online Payment. | certain invoices to be |
| | | Report 1116GEM08 |
| 06. | Budget | р9 |
| | To consider draft budget and precept for 2017/18. | |
| | | Report 1116GEM06 |
| 07. | Policies and Procedures | p23 |
| | To review the Compliments and Complaints Procedure and the D | Data Protection Policy |
| | | Report 1116GEM07 |
| 08. | Public Toilet Refurbishment – Changing Places | р38 |
| | To consider refurbishing the Bell Street toilets to accommodate facility | e a Changing Places |
| | | Report 1116GEM08 |
| 09. | Football Club | p41 |
| | To consider the request for rent review for the Football Club | |
| | | Report 1116GEM09 |
| 10. | Swimming Pool | p42 |
| | To consider drainage improvements to the Shaftesbury Pool. | |
| | | Report 1116GEM10 |
| 11. | Enmore Green Pond | p43 |
| | To consider dredging works to the pond in Enmore Green | |
| | | Report 1116GEM1 |
| 12. | Enmore Green Allotments | p44 |
| | To consider lease for Enmore Green Allotments. | |
| | | Report 1116GEM12 |
| 13. | Officer Report | p45 |
| | To receive any correspondence and updates relating to the work | of the Committee. |
| | | Report 1116GEM13 |
| 14. | Future Meetings of the Committee | p46 |
| | To confirm the date of the next meeting of the Committee an inclusion on the agenda. | • |
| | - | Report 1116GEM14 |

Finances – Quarter 2

1. <u>Purpose of Report</u>

To receive the Town Council's accounts for the second quarter of the financial year 2016/17

2. <u>Recommendation</u>

2.1. That the Committee receives and notes the report, noting the cleared bank balances as at 20th September 2016 held in each bank account; Nat West Current Account £473,474.09, Nat West Reserve Account £89,496.36, Town Hall Petty Cash £118.76, Swimming Pool Petty Cash £70.00

3. <u>Background</u>

- 3.1. Cleared bank balances are shown on the detailed balance sheet at **Appendix A**.
- 3.2. The Town Council's summary of progress against budget is shown on the Income and Expenditure at **Appendix B**.
- 3.3. A detailed income and expenditure report is available on request.
- 3.4. Key variances to note are;
 - <u>Civic.</u> There have been no town civic events arranged to date. Queens Mothers Celebration came in under budget. Not all Councillors take their Councillor allowance.
 - <u>Legal and Professional.</u> Insurance has been paid for the year, there have been no election expenses to date, 14.4% of professional fees only spent, audit invoices due at year end.
 - <u>Community Grants</u>. Waiting for evidence from some organisations in relation to the grants that were approved.
 - <u>General Running Costs</u>. Advertising at 74.3% due to Town Clerk vacancy, postage at 66.4% this should now reduce due to agendas being emailed rather than posted. IT software 15.2% software renewals due in Q3. Office equipment 72.6% new filing cabinets and files purchased.
 - <u>Allotment</u>. Rents due in January, invoice for skips not yet received.
 - <u>Cemetery.</u> No major expenses to date, quotes to be sourced to repairs to Lych Gate
 - <u>Grounds.</u> On budget overall, significant overspend of 108.7% against fuel for equipment due to cutting the verges.
 - <u>Local Delivery Services.</u> Outsourced cleaning of the toilets for the summer months now completed. CCTV still not in operation. Only minor repairs to toilets required to date. Water leak was identified and repaired by the Wessex Water waiting for water bill.

• <u>Swimming Pool.</u> Pool has closed for the winter after successful season. There are ongoing costs for utilities and pool maintenance.

4. Financial Implications

4.1. There are no financial implications arising from this report.

5. Legal Implications

- 5.1. Financial Regulation 2.2 requires that at least once in each quarter, and at each financial year end, a member other than the Chairman or a cheque signatory shall be appointed to sign the reconciliations and the original bank statements (or similar document) as evidence of verification. This activity shall on conclusion be reported, including any exceptions, to and noted by the Finance Committee.
- 5.2. Financial Regulation 4.8 requires that the RFO shall regularly provide the council with a statement of receipts and payments to date under each head of the budgets, comparing actual expenditure to the appropriate date against that planned as shown in the budget. These statements are to be prepared at least at the end of each financial quarter and shall show explanations of material variances. For this purpose, "material" shall be in excess of £100 or 10% of the budget.

6. <u>Risks</u>

6.1. There are no risks identified arising from this report.

(End)

| | 24/10/2016 | Sha | aftesbury To | own Council | Page No: 1 |
|--|---|---|--------------|-------------------------|------------|
| Time :- | 11:21 | Detailed Balance | e Sheet (Exc | cluding Stock Movement) | |
| | | Mont | h No: 6 | 30/06/2016 | |
| <u>A/c</u> | Account Description | Actual | | | |
| | Current Assets | | | | |
| 100 | Debtors | 9,386 | | | |
| 105 | Vat Control | 3,422 | | | |
| 110 | Prepayments | 9,568 | | | |
| 200 | NatWest Current A/c | 473,474 | | | |
| 201 | NatWest Reserve A/c | 89,493 | | | |
| 203 | Petty Cash | 119 | | | |
| 204 | Petty Cash- Swimming Pool | 70 | | | |
| | Total Current Assets | | 585,533 | | |
| | Current Liabilities | | | | |
| 500 | Creditors | 5,197 | | | |
| 516 | PAYE & NI Due | 4,109 | | | |
| 517 | Superannuation Due | 3,557 | | | |
| 519 | Childcare Voucher Control | -127 | | | |
| 65 | Holding Deposits | 115 | | | |
| | Total Current Liabilities | 12 | 12,850 | | |
| | Net Current Assets | _ | - 91 19 | 572,682 | |
| Tota | Assets less Current Liablities | | | 573 693 | |
| TOLA | | | 8 | 572,682 | |
| | Represented By :- | | | | |
| 300 | Current Year Fund | 235,824 | | | |
| 310 | General Reserve | 133,545 | | | |
| 322 | EMR CCTV | 4,000 | | | |
| 323 | EMR Cycle Routes | 1,500 | | | |
| 324 | EMR Playground Equipment | 26,987 | | | |
| 325 | EMR Toilet Capital Re-build | 00 755 | | | |
| 0.00 | EMR Swimming Pool | 30,755 | | | |
| | EMR Town Hall Building Fund | 35,000 | | | |
| 326 327 | EUD Coldbill/Mall | E 000 | | | |
| 327 328 | EMR Goldhill Wall | 5,000 | | | |
| 327 328 329 | EMR Town Hall Energy Fund | 5,000 | | | |
| 327 328 329 332 | EMR Town Hall Energy Fund EMR Heritage Style Lanterns | 5,000 10,000 | | | |
| 327 328 329 332 333 | EMR Town Hall Energy Fund EMR Heritage Style Lanterns EMR Town Entrance Sign | 5,000 10,000 705 | | | |
| 127 128 129 132 133 134 | EMR Town Hall Energy Fund EMR Heritage Style Lanterns EMR Town Entrance Sign EMR Tree Removal | 5,000 10,000 705 1,510 | | | |
| 27 28 29 32 33 33 33 33 | EMR Town Hall Energy Fund EMR Heritage Style Lanterns EMR Town Entrance Sign EMR Tree Removal EMR Ground Planting | 5,000 10,000 705 1,510 1,810 | | | |
| 27 28 29 32 33 33 33 33 33 33 33 33 33 33 5 336 | EMR Town Hall Energy Fund EMR Heritage Style Lanterns EMR Town Entrance Sign EMR Tree Removal EMR Ground Planting EMR Street Furniture | 5,000 10,000 705 1,510 1,810 2,826 | | | |
| 327 328 329 332 333 334 335 336 337 | EMR Town Hall Energy Fund EMR Heritage Style Lanterns EMR Town Entrance Sign EMR Tree Removal EMR Ground Planting EMR Street Furniture EMR Tree Planting | 5,000 10,000 705 1,510 1,810 2,826 745 | | | |
| 327 328 329 332 333 334 335 336 337 338 | EMR Town Hall Energy Fund EMR Heritage Style Lanterns EMR Town Entrance Sign EMR Tree Removal EMR Ground Planting EMR Street Furniture EMR Tree Planting EMR Toilet Improvement Fund | 5,000 10,000 705 1,510 1,810 2,826 745 3,000 | | | |
| 327 328 329 332 333 334 335 336 337 338 339 | EMR Town Hall Energy Fund EMR Heritage Style Lanterns EMR Town Entrance Sign EMR Tree Removal EMR Ground Planting EMR Street Furniture EMR Tree Planting EMR Toilet Improvement Fund EMR Swimming Pool | 5,000 10,000 705 1,510 1,810 2,826 745 3,000 22,967 | | | |
| 327 328 329 332 333 334 335 336 337 338 339 340 | EMR Town Hall Energy Fund EMR Heritage Style Lanterns EMR Town Entrance Sign EMR Tree Removal EMR Ground Planting EMR Street Furniture EMR Tree Planting EMR Toilet Improvement Fund EMR Swimming Pool EMR Neighbourhood Planning | 5,000 10,000 705 1,510 1,810 2,826 745 3,000 22,967 3,010 | | | |
| 327 328 329 332 333 334 335 336 337 338 339 340 343 | EMR Town Hall Energy Fund EMR Heritage Style Lanterns EMR Town Entrance Sign EMR Tree Removal EMR Ground Planting EMR Street Furniture EMR Tree Planting EMR Toilet Improvement Fund EMR Swimming Pool EMR Neighbourhood Planning EMR Town Centre Enhancement | 5,000 10,000 705 1,510 1,810 2,826 745 3,000 22,967 3,010 9,198 | | | |
| 327 328 329 332 333 334 335 336 337 338 339 340 | EMR Town Hall Energy Fund EMR Heritage Style Lanterns EMR Town Entrance Sign EMR Tree Removal EMR Ground Planting EMR Street Furniture EMR Tree Planting EMR Toilet Improvement Fund EMR Swimming Pool EMR Neighbourhood Planning | 5,000 10,000 705 1,510 1,810 2,826 745 3,000 22,967 3,010 | | | |

| 24/10/2016 | |
|------------|--|
| 11:25 | |

Month No: 6

Shaftesbury Town Council

Page No 1

Summary Income & Expenditure by Budget Heading 30/09/2016

Cost Centre Report

| | | Actual Last Year | Actual Year To Date | Current Annual Bud | Variance Annual Total | Committed Expenditure | Funds Available | % Of Budget |
|---------------------------------|---------------|---------------------|------------------------|-----------------------|--|--------------------------|--------------------|------------------------|
| 402 Staffing Costs | Expenditure | 226,185 | 110.734 | 266,916 | 156,182 | | 156,182 | 41.5 % |
| | Income | 9,956 | 10,055 | 10,055 | 2 Reality of the Party of the P | | 17-11-27-2 | 100.0 % |
| 301 Civic | Expenditure | 6,774 | 2,457 | 8,780 | 6,323 | | 6,323 | 28.0 % |
| 302 Legal and Professional | Expenditure | 32,920 | 15,283 | 38,750 | | | 23,467 | 39.4 % |
| | Income | 1,005 | 0 | 0 | 0 | | | 0.0 % |
| 303 Grants & SLA | Expenditure | 55,197 | 24,292 | 39,000 | 14,708 | | 14,708 | 62.3 % |
| 304 Finance | Expenditure | 2,113 | 17,500 | 100 | | | -17,400 | 17500.0 <mark>%</mark> |
| | Income | 452,463 | 464,736 | 446,936 | 17,800 | | | 104.0 % |
| 401 General Running Costs | Expenditure | 16,883 | 6,390 | 14,050 | 7,660 | | 7,660 | 45.5 % |
| | Income | 0 | 0 | 0 | 0 | | | 0.0 % |
| 101 Allotment | Expenditure | 628 | 209 | 1,025 | 816 | | 816 | 20.4 % |
| | Income | 1,574 | 121 | 1,676 | -1,555 | | | 7.2 % |
| 102 Cemetery | Expenditure | 530 | 185 | 3,060 | 2,875 | | 2,875 | 6.0 % |
| | Income | 3,435 | 1,182 | 2,200 | -1,019 | | | 53.7 % |
| 103 General Grounds | Expenditure | 33,905 | 17,110 | 38,361 | 21,251 | | 21,251 | 44.6 % |
| | Income | 3,146 | 8,142 | 3,165 | | | | 257.2 % |
| 105 Local Delivery services | Expenditure | 13,459 | 4,939 | 15, <mark>9</mark> 80 | 11,041 | | 11,041 | 30.9 % |
| | Income | 7,754 | 4,403 | 7,500 | -3,098 | | | 58.7 % |
| 201 Town Hall | Expenditure | 20,789 | 8,824 | 22,110 | 13,286 | | 13,286 | 39.9 % |
| | Income | 55,522 | 24,985 | 47,100 | -22,115 | | | 53.0 % |
| 305 Swimming Pool | Expenditure | 0 | 34,246 | 40,500 | 6,254 | | 6,254 | 84.6 % |
| | Income | 0 | 17,146 | 15,500 | 1,646 | | | 110.6 % |
| 901 Reserves & Projects | Expenditure | 80,387 | 58,930 | 219,813 | 160,883 | | 160,883 | 26.8 % |
| | Income | 31,051 | 6,153 | 0 | 6,153 | | | 0.0 % |
| 902 Capital Replacement Reserve | Expenditure | 0 | 0 | 44,000 | 44,000 | | 44,000 | 0.0 % |
| INCOME - EXPENDITURE TOTALS | Expenditure | 489,771 | 301,097 | 752,445 | 451,348 | 0 | 451,348 | 40.0 % |
| INCOME - EXI ENDITONE TOTALS | Income | 565,905 | | 534,132 | | U | 431,340 | 100.5 % |
| Net Expenditu | | -76,135 | | 218,313 | - | | | |
| Mer Experiditur | e over income | -10,133 | -233,024 | 210,313 | 434,137 | | | |

Report 1116GEM05 to a Meeting of Shaftesbury Town Council's General Management Committee, to be held at 7.00pm on Tuesday 15th November 2016 in the Council Chamber, Shaftesbury Town Hall

Payments

1. Purpose of Report

To consider payments for authorisation and consider approving certain invoices to be paid by Direct Debit or Online Payment.

2. <u>Recommendation</u>

- 2.1. That the Committee approves the payments totalling £3,498.31 from the Town Council's current account as detailed in Appendix C.
- 2.2. That the Committee approves payment by direct debit or online payment for the regular items listed below.

3. <u>Background</u>

- 3.1. A detailed list of payments for authorisation is provided at **Appendix C**. An updated list may be provided to the Committee prior to or at the meeting.
- 3.2. The following payments are made regularly and Officers recommend that these are paid by Direct Debit or Online Payment.
- 3.2.1. IT Department £98.34 fixed monthly IT support
- 3.2.2. British Gas Electricity invoices
- 3.2.3. HMRC Tax and NI payment (HMRC preferred method)
- 3.2.4. DCC Pension Monthly Pension payment
- 3.3. HMRC and Pension payments must be paid by 19th of each month, authorisation to pay online will ensure keeping to that deadline.

4. Financial Implications

4.1. Financial Regulation 5.2 requires the RFO to prepare a schedule of payments requiring authorisation to be presented to the council or finance committee. Personal payments (including salaries, wages, expenses and any payment made in relation to the termination of contract of employment) may be summarised to remove public access to any personal information.

5. <u>Legal Implications</u>

5.1. There are no legal implications arising from this report.

6. <u>Risks</u>

6.1. There is risk of not paying HMRC within the specified time.

Appendix C.

Printed on : 08/11/2016

At: 14:18

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Shaftesbury Town Council

Page No 1

NatWest Current A/c

List of Payments made between 26/10/2016 and 08/11/2016

| Date Paid | Payee Name | Cheque Ref | Amount Paid Authorized Ref | Transaction Detail |
|------------|--------------------------------|------------|----------------------------|--------------------------------|
| 26/10/2016 | Plusnet Ltd | dd | 28.20 | Telephone/broadband |
| 27/10/2016 | British Telecommunications | st66888411 | 47.52 | Line rental Oct to Dec |
| 31/10/2016 | British Telecommunications | ST69722988 | 54.00 | Line rental 851212 |
| 01/11/2016 | NDDC | Std Ord | 247.00 | Business Rates Bell St |
| 01/11/2016 | NDDC | Std Ord | 726.00 | Rates Town Hall |
| 01/11/2016 | NDDC | Std Ord | 235.00 | Rates Unit 9C |
| 01/11/2016 | NDDC | Std Ord | 19.00 | Rates Cemetery |
| 03/11/2016 | Eon | dd | 79.50 | Electric October |
| 04/11/2016 | British Telecommunications | DD | 35.96 | Grounds mobiles Sept/Oct |
| 08/11/2016 | ACE Plumbing and Heating | 012808 | 84.00 | Service Boiler |
| 08/11/2016 | Aqua cleaning Services | 012809 | 112.67 | Toilet rolls and cleaning supp |
| 08/11/2016 | British Gas | 012810 | 97.93 | Elecric Barton Hill - Fair |
| 08/11/2016 | Clarity Copiers Ltd | 012811 | 83.86 | Copying October |
| 08/11/2016 | DAPTC | 012812 | 65.00 | Cllr Training- Essentials cour |
| 08/11/2016 | Andy Dodd | 012813 | 160.95 | Travel and parking to SALTEX |
| 08/11/2016 | Everton Nurseries Ltd | 012814 | 537.72 | Trees R32 |
| 08/11/2016 | Firmsites Ltd | 012815 | 165.00 | Quarterley website hosting |
| 08/11/2016 | Mole Countrystores | 012816 | 90.86 | Jacket, trousers, Hi Viz |
| 08/11/2016 | Society of Local Council Clerk | 012817 | 318.00 | Town Clerk Vacancy Nov |
| 08/11/2016 | Tincknell Fuels | 012818 | 196.10 | Red diesel for mower/tractor |
| 08/11/2016 | Travis Perkins | 012819 | 22.24 | Paddlock |
| 08/11/2016 | British Telecommunications | DD. | 91.80 | Internet charges Oct-Dec |

Total Payments

3,498.31

Report 1116GEM06 to a Meeting of Shaftesbury Town Council's General Management Committee, to be held at 7.00pm on Tuesday 15th November 2016 in the Council Chamber, Shaftesbury Town Hall

<u>Budget</u>

1. Purpose of Report

To consider draft budget and precept for 2017/18.

2. <u>Recommendation</u>

- 2.1. That the 2017/18 charges for Allotments, Hall Hire, Markets and Cemetery be resolved.
- 2.2. That the draft budget be recommended to Full Council for further consideration.

3. <u>Background</u>

- 3.1. The draft budget is provided at **Appendix D**.
- 3.2. The Council is now VAT registered and this has implications on the income generated from hall hire. It is recommended that an increase of 5% is applied each year for the next four years to gradually absorb the cost of the VAT for commercial hirers.
- 3.3. The Council did not apply any increase to Hall Hire or Wedding charges for 2016/17.
- 3.4. Officers recommend that price increases are applied to four of the Council services;
- 3.4.1. Allotments, currently £19 per half pitch, increase to £20
- 3.4.2. Hall Hire, increase of 5% for routine hire, keep the basic charge for weddings the same but have an additional £60 per hour for weddings beyond 2 hours, charge for sashes £25 for up to 50, £35 over 50 (this covers the cost of buying the colour requested and additional time dressing the room)
- 3.4.3. Markets, currently £18.50 per pitch, increase to £19
- 3.4.4. Cemetery, increase grave purchase from £132 to £150, internment of bodies from £93.50 to £105, purchase of cremation plot from £71.80 to £80 and internment of ashes from £60.50 to £70.
- 3.5. A confidential paper is provided to members detailing the breakdown of the salaries budget based on the current terms and costs of employment of all staff including the anticipated terms and costs of the two vacant posts. This is provided for information to support the budget, the terms and costs of employment of all staff are to be minuted each year at the full council.
- 3.6. The Band D equivalents are not yet known therefore projections for the impact on householders is based on the current Band D equivalents. Based on the budget detailed at Appendix D, the precept request would be £476,572 (Net expenditure) and the cost per household would increase by £9.95 to £159.94 per annum.

4. <u>Financial Implications</u>

4.1. The Council must set its budget and request its precept before the end of January 2017.

5. Legal Implications

5.1. The Local Government Finance Act 1992 s.41 provides the power to raise a precept.

6. <u>Risks</u>

6.1. The risk in not raising a precept is that the council will not be able to continue providing services to the town.

(End)

| Pr | rinted on 07/11/2016 At 14:49 | | | | | oury Towr Detail - B | | | Note: (-) Net Expenditure | Page No 1 means Income is greater than Expenditu | | |
|------|----------------------------------|------------------|--------|-------------|------------------|-------------------------|-----------------|-------------------|---------------------------|---|--|--|
| | | | | | Note : B | udget at 2 | 7/10/2016 | | | | | |
| | | | Last Y | <u>'ear</u> | | | | Current Yea | ar | Next Year (1st Draft | | |
| | | | Budget | Actual | Agreed Budget | Fwd/Rev Budget | Net Virement | Revised Budget | Actual YTD | Next Year Budget | | |
| 101 | Allotment | | | | | | | | | | | |
| 4165 | Water Rates | | 500 | 456 | 500 | | 0 0 | 500 | 209 | 550 | | |
| 4250 | Repairs & Mainter | nance | 350 | 0 | 350 | | 0 0 | 350 | 350 | 200 | | |
| 4265 | General Supplies | | 150 | 173 | 175 | | 0 0 | 175 | 0 | 175 | | |
| 4275 | Equipment Hire | | 0 | 0 | 0 | | 0 0 | 0 | 0 | 350 | | |
| | Over | Head Expenditure | 1,000 | 628 | 1,025 | 10 1 | 0 0 | 1,025 | 559 | 1,275 | | |
| 1104 | Allotment Rent Inc | come | 1,676 | 1,574 | 1,676 | | 0 0 | 1,676 | 133 | 1,657 | | |
| | | Total Income | 1,676 | 1,574 | 1,676 |) | 0 0 | 1,676 | 133 | 1,657 | | |
| | 101 | Net Expenditure | -676 | -945 | -651 | | 0 0 | -651 | 427 | -382 | | |
| 102 | Cemetery | | | | | | | | | | | |
| 4150 | Rates & Services | | 144 | 158 | 174 | | 0 0 | 174 | 110 | 413 | | |
| 4165 | Water Rates | | 80 | 81 | 86 | | 0 0 | 86 | 0 | 90 | | |
| 4250 | Repairs & Mainter | nance | 150 | 0 | 2,500 | | 0 0 | 2,500 | 75 | 2,000 | | |
| 4265 | General Supplies | | 200 | 291 | 300 | | 0 0 | 300 | 0 | 300 | | |
| | Over | Head Expenditure | 574 | 530 | 3,060 | | 0 0 | 3,060 | 185 | 2,803 | | |
| 1105 | Cemetery Income | | 2,000 | 3,436 | 2,200 | | 0 0 | 2,200 | 1,407 | 2,300 | | |
| 1301 | Miscellaneous Inc | come | 0 | -1 | 0 | | 0 0 | 0 | 0 | 0 | | |
| | | Total Income | 2,000 | 3,435 | 2,200 | | 0 0 | 2,200 | 1,407 | 2,300 | | |
| | 102 | Net Expenditure | -1,426 | -2,905 | 860 | | 0 0 | 860 | -1,222 | 503 | | |
| | | | | | | | | | | | | |
| | | | | | Cont | inued on P | 200 2 | | | | | |

Appendix D.

| | rinted on 07/11/2016 | | | Shaftest | oury Town | Council | | | Page No 2 |
|------|------------------------|--------|--------|------------------|-------------------|-----------------|-------------------|--------------------|--|
| | At 14:49 | | | Budget | Detail - By | Centre | | Note: (-) Net Expe | enditure means Income is greater than Expenditur |
| | | | | Note : Bu | udget at 27 | /10/2016 | | | |
| | | Last Y | 'ear | | | | Current Yea | <u>ır</u> | <u>Next Year (1st Draft)</u> |
| | | Budget | Actual | Agreed Budget | Fwd/Rev Budget | Net Virement | Revised Budget | Actual YTD | Next Year Budget |
| 103 | General Grounds | | | | | | | | |
| 4020 | Sub Contract Labour | 1,000 | 1,210 | 1,200 | C | 0 | 1,200 | 40 | 1,300 |
| 4150 | Rates & Services | 2,750 | 2,148 | 2,500 | 0 | 0 | 2,500 | 1,407 | 2,509 |
| 4155 | Electricty | 500 | 994 | 580 | 0 | 0 | 580 | 338 | 800 |
| 4165 | Water Rates | 200 | -25 | 1,500 | 0 | 0 | 1,500 | 1,373 | 2,600 |
| 4250 | Repairs & Maintenance | 2,570 | 2,866 | 2,500 | 0 | 0 | 2,500 | 1,249 | 2,200 |
| 4256 | Treework & Fencing | 4,000 | 2,990 | 4,000 | 0 | 0 | 4,000 | 695 | 4,000 |
| 4257 | Plants | 0 | 0 | 0 | O | 0 | 0 | 0 | 4,000 |
| 4261 | Refuse Collection | 2,100 | 2,498 | 2,500 | 0 | 0 | 2,500 | 2,126 | 3,500 |
| 4265 | General Supplies | 150 | 433 | 350 | 0 | 0 | 350 | 152 | 350 |
| 4270 | Equipment Repairs | 1,000 | 1,803 | 2,000 | 0 | 0 | 2,000 | 1,055 | 2,000 |
| 4271 | Equipment Purchases | 500 | 573 | 500 | 0 | 0 | 500 | 211 | 3,500 |
| 4272 | Fuel for Equipment | 1,000 | 762 | 1,000 | 0 | 0 | 1,000 | 1,285 | 2,500 |
| 4274 | Rent Unit 9C | 7,250 | 7,250 | 7,111 | 0 | 0 | 7,111 | 3,625 | 7,250 |
| 4275 | Equipment Hire | 1,000 | 564 | 750 | 0 | 0 | 750 | 188 | 750 |
| 4278 | Alarm Costs | 215 | 210 | 220 | O | 0 | 220 | 68 | 230 |
| 4280 | Fuel for Vehicles | 3,000 | 2,067 | 2,500 | 0 | 0 | 2,500 | 1,054 | 2,200 |
| 4281 | Motor Expenses | 3,160 | 3,054 | 3,500 | 0 | 0 | 3,500 | 1,422 | 2,500 |
| 4285 | PPE | 650 | 721 | 800 | 0 | 0 | 800 | 472 | 1,000 |
| | Playground Inspections | 350 | 300 | 350 | 0 | 0 | 350 | 300 | 750 |

1

| At 14:9 Budget Detail - By Centre Note: (-) Net Expenditure means income is greater than Expendit Note: Budget Eudget 227/10/2015 At 14:49 Budget Actual Budget Eudget Current Year Net: (-) Net Expenditure means income is greater than Expendit 4291 Playground Repair/Maintenance 3.000 3.487 4.500 0 0 0 1.452 Net Year Budget Actual Playground Repair/Maintenance 3.000 3.487 4.500 0 0 0 1.424 1.425 4299 SLA-Trinity Grounds Maintainan 0 0 0 0 0 1.424 1.425 1102 Contribution to Services 0 672 0 0 0 1.019 1.200 1103 Rents 400 3.165 0 0 3.65 5.695 103 Net Expenditure 33.995 30.760 35.196 0 0 2.500 2.500 2.500 2.500 2.500 2.500 2.500< | P | rinted on 07/11/2016 | | | | oury Town | | | N-1-22 | Page No 3 |
|--|------|--------------------------------|--------|-------------|-----------|-------------|-----------|------------|--|--|
| Last Year Current Year Mext Year (1st Dra Budget Actual Agreed Budget Fwd/Rev Budget Net Budget Revised Budget Actual YTD Net Budget Mext Year (1st Dra Budget 4291 Playground Repair/Maintenance 3.000 3.487 4.500 0 0 2.197 4.500 4299 SLA-Trinity Grounds Maintainan 0 0 0 0 0 1.424 1.425 100 OverHead Expenditure 34.395 33.905 38.361 0 0 1.019 1.200 1102 Contribution to Services 0 672 0 0 0 1.627 3.220 1103 Rents 400 1.986 3.165 0 0 5.695 5.695 1301 Miscellaneous income 0 488 0 0 0 3.165 8.431 103 Net Expenditure 33.995 30.760 35.196 0 3.5196 2.500 2.500 2.500 105 Local Delivery services | | At 14:49 | | | Budget | Detail - B | y Centre | | Note: (-) Net Expen | iditure means income is greater than Expenditu |
| Budget Adual Agreed FwdRev Net Revised Adual Net Revised Adual Net Budget Adual Adual Adual Mageet Net Revised Adual Adual Adual Mageet Mageet Adual Mageet Mageet Adual Mageet Mageet Adual Mageet Mageet Adual Adual Mageet Adual | | | | | Note : Bu | udget at 2 | 7/10/2016 | | | 18 |
| BudgetActualBudgetBudgetVirementBudgetActual YTDBudgetActual YTD4291Playground Repair/Maintenance $3,000$ $3,487$ $4,500$ 0 0 $4,500$ $2,197$ $4,500$ 4299SLA-Trinity Grounds Maintainan 0 0 0 0 0 $1,424$ $1,425$ 100Contribution to Services 0 672 0 0 0 0 $1,019$ $1,200$ 1103Rents 400 $1,986$ $3,165$ 0 0 $3,165$ $1,827$ $3,220$ 1300Grass Cutting Income 0 0 0 0 0 0 0 0 1301Miscellaneous Income 0 488 0 0 0 0 90 0 1301Net Expenditure $33,995$ $30,760$ $35,196$ 0 0 $3,165$ $8,431$ $10,115$ 1303Net Expenditure $33,995$ $30,760$ $35,196$ 0 0 $35,196$ $12,249$ $39,749$ 145Local Delivery services $2,420$ $1,701$ $2,695$ 0 0 $2,550$ $2,520$ $2,500$ 1455Electricity 565 724 760 0 0 $2,695$ $1,480$ $2,078$ 1456Water Rates $1,500$ $2,000$ 0 0 $2,000$ 0 $2,200$ $2,200$ 1456Water Rates $1,500$ $2,000$ 0 0 $2,000$ < | | | Last | <u>/ear</u> | | | | Current Ye | ar | <u>Next Year (1st Draft</u> |
| 4299 SLA-Trinity Grounds Maintainan 0 0 0 0 1,424 1,425 100 Coerflead Expenditure 34,395 33,905 38,361 0 0 38,361 20,681 49,864 1102 Contribution to Services 0 672 0 0 0 1,019 1,200 1308 Rents 400 1,986 3,165 0 0 3,165 1,627 3,220 1300 Grass Cutting income 0 488 0 0 0 90 0 0 101 Net Expenditure 33,995 30,760 35,196 0 0 35,196 10 3,165 8,431 10,115 103 Net Expenditure 33,995 30,760 35,196 0 0 35,196 10 3,165 8,431 10,115 103 Net Expenditure 33,995 30,760 35,196 0 2,500 2,500 2,500 2,500 2,500 <td< th=""><th></th><th></th><th>Budget</th><th>Actual</th><th></th><th></th><th></th><th></th><th>Actual YTD</th><th></th></td<> | | | Budget | Actual | | | | | Actual YTD | |
| OverHead Expenditure 34,395 33,905 38,361 0 0 38,361 20,681 49,864 1102 Contribution to Services 0 672 0 0 0 1,019 1,200 1103 Rents 400 1,986 3,165 0 0 3,165 1,627 3,220 1300 Grass Cutting Income 0 0 0 0 0 5,695 5,695 1301 Miscellaneous Income 0 488 0 0 0 90 | 4291 | Playground Repair/Maintenance | 3,000 | 3,487 | 4,500 | 3 | 0 0 | 4,500 | 2,197 | 4,500 |
| 1102 Contribution to Services 0 672 0 0 0 1,019 1,200 1103 Rents 400 1,986 3,165 0 0 3,165 1,627 3,220 1300 Grass Cutting Income 0 0 0 0 0 5,695 5,695 1301 Miscellaneous Income 0 488 0 0 0 90 0 0 Total Income 4488 0 0 0 3,165 8,431 10,115 103 Net Expenditure 33,995 30,760 35,196 0 0 35,196 12,249 39,749 105 Local Delivery services 10 2,600 2,500 2,500 2,500 2,500 2,500 2,500 2,500 2,500 2,500 2,078 760 0 0 2,695 1,480 2,078 760 2,000 0 2,200 2,200 2,200 2,200 2,200 2,200 2,200 2,200 2,200 2,200 2,200 2,200 2,000 | 4299 | SLA-Trinity Grounds Maintainan | 0 | 0 | 0 | | 0 0 | 0 | 1,424 | 1,425 |
| 1103 Rents 400 1,986 3,165 0 0 3,165 1,627 3,220 1300 Grass Cutting Income 0 0 0 0 0 5,695 5,695 5,695 0 | | OverHead Expenditure | 34,395 | 33,905 | 38,361 | | 0 0 | 38,361 | 20,681 | 49,864 |
| 1103 Rents 400 1,986 3,165 0 0 3,165 1,627 3,220 1300 Grass Cutting Income 0 0 0 0 0 5,695 5,695 1301 Miscellaneous Income 0 488 0 0 0 90 0 0 103 Net Expenditure 33,995 30,760 35,196 0 0 35,196 1,229 39,749 105 Local Delivery services 400 2,100 2,500 0 0 2,500 2,520 2,520 2,500 4155 Rates & Services 2,420 1,701 2,695 1,480 2,078 2,078 4155 Electricty 565 724 760 0 0 2,100 0 2,200 2,200 4175 Car Parking Contribution 2,000 2,000 2,000 0 2,000 0 2,000 0 2,000 4176 CTV 2,000 0 2,000 0 2,000 0 2,000 0 2,000 | 1102 | Contribution to Services | 0 | 672 | 0 | 3 | 0 0 | 0 | 1,019 | 1,200 |
| 1300 Grass Cutting Income 0 0 0 0 0 5,695 5,695 0 <t< td=""><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td>0. 0. 0. 0. 0. 0. 0. 0. 0. 0. 0. 0. 0. 0</td><td></td></t<> | | | | | | | | | 0. 0. 0. 0. 0. 0. 0. 0. 0. 0. 0. 0. 0. 0 | |
| Total Income 400 3,146 3,165 0 0 3,165 8,431 10,115 103 Net Expenditure 33,995 30,760 35,196 0 0 35,196 12,249 39,749 105 Local Delivery services | 1300 | Grass Cutting Income | 0 | | 0 | | o o | 0 | | 5,695 |
| 103 Net Expenditure 33,995 30,760 35,196 0 0 35,196 12,249 39,749 105 Local Delivery services | 1301 | Miscellaneous Income | 0 | 488 | 0 | | 0 0 | C | 90 | 0 |
| 105Local Delivery services4020Sub Contract Labour2,0002,1002,500002,5002,5202,5004150Rates & Services2,4201,7012,695002,6951,4802,0784155Electricty565724760007603697604165Water Rates1,5002,0952,100002,10002,2004175Car Parking Contribution2,0002,000002,00002,0004176CCTV2,00002,200002,200004177Bus Shelters15002250022502504250Repairs & Maintenance4,8153,6122,500002,5002932,700 | | Total Income | 400 | 3,146 | 3,165 | | 0 0 | 3,165 | 8,431 | 10,115 |
| 4020Sub Contract Labour2,0002,1002,500002,5002,5202,5004150Rates & Services2,4201,7012,695002,6951,4802,0784155Electricty565724760007603697604165Water Rates1,5002,0952,100002,00002,2004175Car Parking Contribution2,0002,000002,00002,0004176CCTV2,00002,000002,000004177Bus Shelters15002250022502504250Repairs & Maintenance4,8153,6122,500002,5002932,700 | | 103 Net Expenditure | 33,995 | 30,760 | 35,196 | - | 0 0 | 35,196 | 12,249 | 39,749 |
| 4150 Rates & Services 2,420 1,701 2,695 0 0 2,695 1,480 2,078 4155 Electricty 565 724 760 0 0 760 369 760 4165 Water Rates 1,500 2,095 2,100 0 0 2,000 2,200 4175 Car Parking Contribution 2,000 2,000 0 0 2,000 0 2,000 2,000 2,000 2,000 0 2,000 2,000 2,000 2,000 0 2,000 0 2,000 0 2,000 0 2,000 0 2,000 0 2,000 0 0 2,000 0 0 2,000 0 0 2,000 0 0 2,000 0 0 2,000 0 0 2,000 0 0 2,000 0 0 2,000 0 0 2,000 0 0 2,000 0 0 2,000 0 2,500 2,500 0 0 2,500 2,500 2,500 2,500 < | 105 | Local Delivery services | | | | | | | | |
| 4155 Electricty 565 724 760 0 0 760 369 760 4165 Water Rates 1,500 2,095 2,100 0 0 2,000 2,200 4175 Car Parking Contribution 2,000 2,000 0 0 2,000 0 2,000 4176 CCTV 2,000 0 2,000 0 0 2,000 0 0 4177 Bus Shelters 150 0 225 0 0 250 250 4250 Repairs & Maintenance 4,815 3,612 2,500 0 0 2,500 293 2,700 | 4020 | Sub Contract Labour | 2,000 | 2,100 | 2,500 | 1 | 0 0 | 2,500 | 2,520 | 2,500 |
| 4165 Water Rates 1,500 2,095 2,100 0 2,100 0 2,200 2,200 4175 Car Parking Contribution 2,000 2,000 0 2,000 0 2,000 2,000 2,000 2,000 2,000 2,000 0 2,000 0 2,000 0 2,000 0 0 2,000 0 0 2,000 0 0 2,000 0 0 2,000 0 0 2,000 0 0 2,000 0 0 2,000 0 0 2,000 0 0 2,000 0 0 2,000 0 0 2,000 0 0 2,000 0 0 2,000 0 0 2,000 0 0 2,000 0 0 2,000 0 0 2,000 0 2,000 0 2,000 0 2,000 0 2,000 0 2,000 0 2,000 2,000 2,000 2,000 2,000 2,000 2,000 2,000 2,000 2,000 2,000 2,000 <t< td=""><td>4150</td><td>Rates & Services</td><td>2,420</td><td>1,701</td><td>2,695</td><td></td><td>0 0</td><td>2,695</td><td>i 1,480</td><td>2,078</td></t<> | 4150 | Rates & Services | 2,420 | 1,701 | 2,695 | | 0 0 | 2,695 | i 1,480 | 2,078 |
| 4175 Car Parking Contribution 2,000 2,000 0 2,000 0 2,000 2,000 0 2,000 0 2,000 0 2,000 0 0 2,000 0 0 2,000 0 0 2,000 0 0 2,000 0 0 2,000 0 0 0 2,000 0 0 2,000 0 0 2,000 0 0 2,000 0 0 2,000 0 0 2,000 0 0 2,000 0 0 2,000 0 0 2,000 0 0 2,000 0 2,000 0 2,000 0 2,000 0 2,000 0 2,000 0 2,000 0 2,000 0 2,000 | 4155 | Electricty | 565 | 724 | 760 | 1 | 0 0 | 760 | 369 | 760 |
| 4176 CCTV 2,000 0 2,000 0 0 2,000 0 0 4177 Bus Shelters 150 0 225 0 0 250 250 4250 Repairs & Maintenance 4,815 3,612 2,500 0 0 2,500 293 2,700 | 4165 | Water Rates | 1,500 | 2,095 | 2,100 | | o o | 2,100 | 0 | 2,200 |
| 4177 Bus Shelters 150 0 225 0 250 250 4250 Repairs & Maintenance 4,815 3,612 2,500 0 0 2,500 293 2,700 | 4175 | Car Parking Contribution | 2,000 | 2,000 | 2,000 | | 0 0 | 2,000 | 0 | 2,000 |
| 4250 Repairs & Maintenance 4,815 3,612 2,500 0 0 2,500 293 2,700 | 4176 | CCTV | 2,000 | 0 | 2,000 | | 0 0 | 2,000 | 0 | 0 |
| | 4177 | Bus Shelters | 150 | 0 | 225 | | 0 0 | 225 | i 0 | 250 |
| 4260 Cleaning Supplies 1,000 986 1,000 0 0 1,000 572 1,100 | 4250 | Repairs & Maintenance | 4,815 | 3,612 | 2,500 | 1 | 0 0 | 2,500 | 293 | 2,700 |
| | 4260 | Cleaning Supplies | 1,000 | 986 | 1,000 | | 0 0 | 1,000 | 572 | 1,100 |
| | | | | | | | | | | |
| | | | | | | | | | | |
| | | | | | C | inuad D | | | | |
| | | | | 1 | Cont | inued on Pa | age 4 | | | |

| Pr | rinted on 07/11/2016 At 14:49 | | | | Detail B | | | Mote: () Net Expanditure | Page No 4 e means Income is greater than Expenditur |
|------------|----------------------------------|--------|-------------------|-----------------------------------|-------------------|---|-------------------|---------------------------|--|
| | AL 14.49 | | | 2 17 16 16 1 - 05 19 1 | Detail - B | e means income is greater than Expenditur | | | |
| | | | | Note : Bu | udget at 2 | 7/10/2016 | | | 19 |
| | | Last | <u>rear</u> | | | | Current Yea | ar | Next Year (1st Draft) |
| | | Budget | Actual | Agreed Budget | Fwd/Rev Budget | Net Virement | Revised Budget | Actual YTD | Next Year Budget |
| 4265 | General Supplies | 50 | 0 | 50 | 1 | 0 0 | 50 | 0 | 0 |
| 4271 | Equipment Purchases | 150 | 239 | 150 | | 0 0 | 150 | 0 | 0 |
| | OverHead Expenditure | 16,650 | 13,459 | 15,980 | | 0 0 | 15,980 | 5,235 | 13,588 |
| 1501 | Street Market Rents Rived | 7,500 | 7,754 | 7,500 | | 0 0 | 7,500 | 4,884 | 7,999 |
| | Total Income | 7,500 | 7,754 | 7,500 | i. | 0 0 | 7,500 | 4,884 | 7,999 |
| | 105 Net Expenditure | 9,150 | 5,705 | 8,480 | - 1 | 0 0 | 8,480 | 351 | 5,589 |
| <u>201</u> | Town Hall | | | | | | | | |
| 4020 | Sub Contract Labour | 4,900 | 2,321 | 3,720 | | 0 0 | 3,720 | 1,654 | 3,720 |
| 4150 | Rates & Services | 7,100 | 7,687 | 7,500 | - | 0 0 | 7,500 | 4,356 | 6,771 |
| 4155 | Electricty | 1,800 | 2,313 | 1,800 | | 0 0 | 1,800 | 495 | 1,800 |
| 4160 | Gas | 1,500 | 927 | 1,800 | 1 | 0 0 | 1,800 | 917 | 1,800 |
| 4165 | Water Rates | 300 | <mark>4</mark> 61 | 300 | | 0 0 | 300 | 98 | 250 |
| 4200 | Wedding Costs | 500 | 493 | 650 | | 0 0 | 650 | 182 | 550 |
| 4230 | Trinity Car Park Space | 440 | 620 | 440 | - 1 | 0 0 | 440 | 210 | 450 |
| 4250 | Repairs & Maintenance | 3,150 | 2,966 | 3,000 | | 0 0 | 3,000 | 842 | 4,000 |
| 4260 | Cleaning Supplies | 450 | 294 | 350 | à | 0 0 | 350 | 182 | 370 |
| 4265 | General Supplies | 200 | 1,092 | 850 | | 0 0 | 850 | 2 | 850 |
| 4271 | Equipment Purchases | 200 | 135 | 200 | 1 | 0 0 | 200 | 15 | 500 |
| 4278 | Alarm Costs | 1,200 | 1,479 | 1,500 | | 0 0 | 1,500 | 1,022 | 1,300 |
| | OverHead Expenditure | 21,740 | 20,789 | 22,110 | | 0 0 | 22,110 | 9,975 | 22,361 |
| | | | | | | | | | |
| | | | | Cont | inued on Pa | age 5 | | | |

| P | rinted on 07/11/2016 At 14:49 | 3 | | | | Detail B | | | Note: () Not Excendity | Page No 5 re means Income is greater than Expenditur |
|------------|----------------------------------|-------------------|---------|-------------|-------------------------------------|-------------------|-----------------|-------------------|-------------------------|---|
| | At 14:49 | | | | 2 17 10 10 10 - 10 10 10 | Detail - By | | | Note: (-) Net Expenditu | re means income is greater than Expenditui |
| | | | | | Note : B | udget at 2 | 7/10/2016 | | | |
| | | | Last | <u>rear</u> | | | | ar | Next Year (1st Draft) | |
| | | | Budget | Actual | Agreed Budget | Fwd/Rev Budget | Net Virement | Revised Budget | Actual YTD | Next Year Budget |
| 1201 | Hall Hire | | 27,500 | 26,437 | 25,000 | (| 0 0 | 25,000 | 15,846 | 27,300 |
| 1203 | Weddings | | 2,530 | 3,640 | 2,300 | (| 0 0 | 2,300 | 1,917 | 2,070 |
| 1204 | Shop Rents | | 18,000 | 18,000 | 18,000 | (| 0 0 | 18,000 | 9,000 | 18,000 |
| 1220 | Solar Panel Feed | l in Tariff | 0 | 7,446 | 1,800 | (| 0 0 | 1,800 | 695 | 1,390 |
| | | Total Income | 48,030 | 55,522 | 47,100 | 1 |) 0 | 47,100 | 27,458 | 48,760 |
| | 201 | Net Expenditure | -26,290 | -34,733 | -24,990 | |) 0 | -24,990 | -17,483 | -26,399 |
| <u>301</u> | Civic | | | | | | | | | |
| 4300 | Mayors Allowance | | 2,000 | 2,418 | 2,000 | (| 0 0 | 2,000 | 591 | 2,100 |
| 4302 | Councillor Allowa | nces | 4,320 | 3,180 | 4,320 | (| 0 0 | 4,320 | 1,440 | 3,240 |
| 4310 | Councillor Trainin | ıg | 500 | 864 | 840 | (| 0 0 | 840 | 35 | 420 |
| 4311 | Councillor Travel | Subsistence | 400 | 137 | 400 | (|) 0 | 400 | 48 | 200 |
| 4315 | Hospitality | | 220 | 176 | 220 | (|) 0 | 220 | 142 | 280 |
| 4316 | Civic Event Queer | ns 90th | 0 | 0 | 1,000 | (| 0 0 | 1,000 | 567 | 0 |
| | Ove | rHead Expenditure | 7,440 | 6,774 | 8,780 | 1 |) 0 | 8,780 | 2,824 | 6,240 |
| | | Total Income | 0 | 0 | 0 | (| 0 0 | 0 | 0 | 0 |
| | 301 | Net Expenditure | 7,440 | 6,774 | 8,780 | (| 0 0 | 8,780 | 2,824 | 6,240 |
| | | | | | | | | | | |
| | | | | | Cont | inued on Pa | nge 6 | | | |

| P | rinted on 07/11/2016 | | | Shaftest | oury Town | Council | | | Page No 6 |
|------------|--------------------------|--------|-----------------------|------------------|-------------------|------------------|-------------------|-----------------|---|
| | At 14:49 | | | Budget | Detail - By | Centre | | Note: (-) Net I | Expenditure means Income is greater than Expenditur |
| | | | | Note : Be | udget at 2 | 7/10/2016 | | | 215 |
| | | Last | <u>'ear</u> | | | | Current Yea | ar | <u>Next Year (1st Draft)</u> |
| | - | Budget | Actual | Agreed Budget | Fwd/Rev Budget | Net Virement | Revised Budget | Actual YTD | Next Year Budget |
| 302 | Legal and Professional | | | | | | | | |
| 4325 | Audit | 2,200 | 4,081 | 3,250 | c | 0 | 3,250 | 614 | 2,750 |
| 4326 | Books & Subscriptions | 1,400 | 1,152 | 1,500 | C |) 0 | 1,500 | 1,180 | 1,500 |
| 4330 | Insurance | 19,000 | <mark>18,016</mark> | 15,000 | C | 0 0 | 15,000 | 11,954 | 13,000 |
| 4340 | Legal Fees | 3,000 | 35 | 0 | C | 0 0 | 0 | 0 | 0 |
| 4341 | Professional Fees | 4,000 | 5,798 | 15,000 | C | 0 0 | 15,000 | 2,155 | 17,000 |
| 4342 | Election Costs | 2,000 | 3,839 | 4,000 | C | 0 0 | 4,000 | 0 | 4,000 |
| | OverHead Expenditure | 31,600 | 32,920 | 38,750 | C | 0 0 | 38,750 | 15,903 | 38,250 |
| 1301 | Miscellaneous Income | 0 | 1,005 | 0 | C |) 0 | 0 | 0 | 0 |
| | Total Income | 0 | 1,005 | 0 | C | 0 0 | 0 | 0 | 0 |
| | 302 Net Expenditure | 31,600 | 31,915 | 38,750 | C |) 0 | 38,750 | 15,903 | 38,250 |
| <u>303</u> | Grants & SLA | | | | | | | | |
| 4350 | Community Grants | 35,000 | 21,700 | 39,000 | c | 0 0 | 39,000 | 27,022 | 30,000 |
| 4351 | Section 137 Grants | 2,000 | 200 | 0 | C | 0 0 | 0 | 0 | 0 |
| 4352 | Service Level Agreements | 31,497 | 31 <mark>,4</mark> 97 | 0 | C | 0 0 | 0 | 0 | 0 |
| 4353 | Community Chest Grant | 0 | 1,800 | 0 | C | 0 0 | 0 | 0 | 0 |
| | OverHead Expenditure | 68,497 | 55,197 | 39,000 | C | 0 0 | 39,000 | 27,022 | 30,000 |
| | Total Income | 0 | 0 | 0 | C | 0 0 | 0 | 0 | 0 |
| | 303 Net Expenditure | 68,497 | 55,197 | 39,000 | C |) <mark>0</mark> | 39,000 | 27,022 | 30,000 |
| | | | | | | | | | |
| | | | | Cont | inued on Pa | ige 7 | | | |

| P | rinted on 07/11/2016 | | | | | oury Town | | | | Page No 7 |
|------------|----------------------|------------------|----------|-------------|------------------|-------------------|-----------------|-------------------|------------------|---|
| | At 14:49 | | | | Budget | Detail - By | y Centre | | Note: (-) Net Ex | penditure means Income is greater than Expenditur |
| | | | | 18. | Note : Bu | udget at 2 | 7/10/2016 | | | 20. |
| | | | Last | <u>'ear</u> | | | | Current Yea | <u>ar</u> | <u>Next Year (1st Draft</u> |
| | | | Budget | Actual | Agreed Budget | Fwd/Rev Budget | Net Virement | Revised Budget | Actual YTD | Next Year Budget |
| <u>304</u> | Finance | | | | | | | | | |
| 4286 | Neighbourhood P | lanning Group | 0 | 1,100 | 0 | (| 0 0 | 0 | 0 | 0 |
| 4299 | SLA-Trinity Groun | ds Maintainan | 3,000 | 650 | 0 | (| 0 0 | 0 | 0 | 0 |
| 4380 | Bank Charges | | 240 | 42 | 100 | (| 0 0 | 100 | 0 | 500 |
| 4390 | Mayor's Charity Ex | penditure | 0 | 321 | 0 | (| 0 0 | 0 | 0 | 0 |
| 4392 | S106 Expenditure | | 0 | 0 | 0 | | 0 0 | 0 | 17,500 | 0 |
| | Over | Head Expenditure | 3,240 | 2,113 | 100 | (| 0 0 | 100 | 17,500 | 500 |
| 1301 | Miscellaneous Inc | come | 0 | 0 | 0 | (| 0 0 | 0 | 176 | 0 |
| 1340 | Bank Interest Rec | eived | 36 | 36 | 36 | (| 0 0 | 36 | 22 | 36 |
| 1350 | S106 Income | | 0 | 0 | 0 | (| 0 0 | 0 | 17,500 | 0 |
| 1352 | Neighbourhood P | lanning Grant | 0 | 4,000 | 0 | (| 0 0 | 0 | 0 | 0 |
| 1376 | Precept | | 443,791 | 443,791 | 446,900 | (| 0 0 | 446,900 | 446,900 | 0 |
| 1377 | Transitional Gran | t 🔤 | 0 | 4,545 | 0 | (| 0 0 | 0 | 0 | 0 |
| 1400 | Mayor's Charity In | come | 0 | 91 | 0 | (| 0 0 | 0 | 138 | 0 |
| | | Total Income | 443,827 | 452,463 | 446,936 | (| 0 0 | 446,936 | 464,736 | 36 |
| | 304 | Net Expenditure | -440,587 | -450,350 | -446,836 | (| 0 0 | -446,836 | -447,236 | 464 |
| <u>305</u> | Swimming Pool | | | | | | | | | |
| 4008 | Life Guard Salarie | s | 0 | 0 | 0 | 15,500 | 0 0 | 15,500 | 18,623 | 21,000 |
| | | | | | | | | | | |
| | | | | | | | | | | |
| | | | | | | | | | | |
| | | | | | Cont | inued on Pa | age 8 | | | |

| P | rinted on 07/11/2016 At 14:49 | | | | bury Town Detail - By | | | Note: (-) Net Ex | Page No 8 penditure means Income is greater than Expenditu |
|------|----------------------------------|--------|-------------|------------------|--------------------------|-----------------|-------------------|------------------|--|
| | | | | Note : B | udget at 27 | /10/2016 | | | _00 |
| | | Last | <u>'ear</u> | | | | Current Yea | <u>ır</u> | <u>Next Year (1st Draft</u> |
| | | Budget | Actual | Agreed Budget | Fwd/Rev Budget | Net Virement | Revised Budget | Actual YTD | Next Year Budget |
| 4010 | Staff Training | 0 | 0 | 0 | 200 | 0 | 200 | 22 | 1,000 |
| 4150 | Rates & Services | 0 | 0 | 0 | 2,450 | 0 | 2,450 | 1,452 | 2,586 |
| 4155 | Electricty | 0 | 0 | 0 | 1,100 | 0 | 1,100 | 924 | 1,000 |
| 4160 | Gas | 0 | 0 | 0 | 3,220 | 0 | 3,220 | 1,702 | 2,500 |
| 4165 | Water Rates | 0 | 0 | 0 | 1,400 | 0 | 1,400 | 565 | 1,500 |
| 4250 | Repairs & Maintenance | 0 | 0 | 0 | 500 | 0 | 500 | 765 | 1,000 |
| 4260 | Cleaning Supplies | 0 | 0 | 0 | 200 | 0 | 200 | 228 | 260 |
| 4270 | Equipment Repairs | 0 | 0 | 0 | 350 | 0 | 350 | 0 | 350 |
| 4271 | Equipment Purchases | 0 | 0 | 0 | 1,000 | 0 | 1,000 | 1,884 | 1,050 |
| 4285 | PPE | 0 | 0 | 0 | 70 | 0 | 70 | 30 | 0 |
| 4360 | Chemicals | 0 | 0 | 0 | 2,500 | 0 | 2,500 | 4,030 | 4,000 |
| 4361 | Pool Cleaning | 0 | 0 | 0 | 1,000 | 0 | 1,000 | 800 | 0 |
| 4362 | Plant Servicing/Repairs | 0 | 0 | 0 | 1,500 | 0 | 1,500 | 1,221 | 1,600 |
| 4363 | DBS Checks | 0 | 0 | 0 | 200 | 0 | 200 | 158 | 200 |
| 4364 | Uniforms | 0 | 0 | 0 | 200 | 0 | 200 | 20 | 500 |
| 4365 | Music Licences | 0 | 0 | 0 | 150 | 0 | 150 | 120 | 249 |
| 4366 | Confectionery | 0 | 0 | 0 | 300 | 0 | 300 | 367 | 500 |
| 4367 | Insurance Swimming Pool | 0 | 0 | 0 | 750 | 0 | 750 | 0 | 0 |
| 4370 | Swimming Pool Advertising | 0 | 0 | 0 | 1,050 | 0 | 1,050 | 1,245 | 700 |
| 4372 | Emergency Fuund | 0 | 0 | 0 | 6,656 | 0 | 6,656 | 0 | 0 |
| 4373 | ATC Renewal | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 230 |
| | | | | Con | tinued on Pa | ge 9 | | | |

| t 14:49 | | | Budget | Detail - By | Council Centre | | Note: (-) Net Ex | penditure means Income is greater than Expenditu |
|-------------------------|--------|------------------|---|----------------------------------|--------------------------------------|--|--|--|
| | | | 2 17 16 10 17 18 19 19 19 19 19 19 19 19 19 19 19 19 19 | udget at 27 | | | | 5 850 850 |
| | Last | /ear | Hote . Di | uger ut zi | | Current Yea | ar . | Next Year (1st Draf |
| | Budget | Actual | Agreed Budget | Fwd/Rev Budget | Net Virement | Revised Budget | Actual YTD | Next Year Budget |
| hone | 0 | 0 | 0 | 204 | | 204 | | 275 |
| OverHead Expenditure | 0 | 0 | 0 | 40,500 | 0 | 40,500 | 34,313 | 40,500 |
| | | | | jā. Latera sasta | | | | |
| ming Pool Income | 0 | 0 | 0 | 15,500 | 0 | 15,500 | 17,146 | 40,500 |
| Total Income | 0 | 0 | 0 | 15,500 | 0 | 15,500 | 17,146 | 40,500 |
| 305 Net Expenditure | 0 | 0 | 0 | 25,000 | 0 | 25,000 | 17,167 | 0 |
| al Running Costs | | | | | | | | |
| al Supplies | 150 | 67 | 100 | 0 | 0 | 100 | 61 | 150 |
| ising | 1,000 | 542 | 1,000 | 0 | 0 | 1,000 | 743 | 1,000 |
| Ig | 2,400 | 2,219 | 2,200 | 0 | 0 | 2,200 | 976 | 1,800 |
| nery | 1,200 | 1,157 | 1,300 | 0 | 0 | 1,300 | 719 | 1,300 |
| ge | 800 | 736 | 850 | 0 | 0 | 850 | 565 | 850 |
| hone | 1,700 | 3,307 | 1,800 | 0 | 0 | 1,800 | 1,191 | 2,400 |
| ware & Equipment | 2,800 | 4,266 | 3,400 | 0 | 0 | 3,400 | 421 | 3,000 |
| port | 1,000 | 958 | 1,250 | 0 | 0 | 1,250 | 675 | 1,250 |
| ipment | 0 | 2,450 | 0 | 0 | 0 | 0 | 0 | 0 |
| Site | 750 | 660 | 800 | 0 | 0 | 800 | 428 | 856 |
| Monument storage | 0 | 0 | 200 | 0 | 0 | 200 | 0 | 0 |
| Equipment | 750 | 520 | 1,150 | 0 | 0 | <mark>1,1</mark> 50 | 835 | 1,150 |
| OverHead Expenditure | 12,550 | 16,883 | 14,050 | 0 | 0 | 14,050 | 6,613 | 13,756 |
| Monument s Equipment | | storage 0 750 | storage 0 0 750 520 | storage 0 0 200 750 520 1,150 | storage 0 0 200 0 750 520 1,150 0 | storage 0 0 200 0 0 750 520 1,150 0 0 | storage 0 0 200 0 0 200 750 520 1,150 0 0 1,150 | storage 0 0 200 0 200 0 750 520 1,150 0 0 1,150 835 |

| | | | | | Note : B | udget at 2 | 7/ <mark>1</mark> 0/2016 | | | |
|------|--------------------|-------------------|---------|-------------|------------------|-------------------|--------------------------|-------------------|------------|------------------------------|
| | | | Last Y | <u>′ear</u> | | | | Current Yea | <u>ir</u> | <u>Next Year (1st Draft)</u> |
| | | | Budget | Actual | Agreed Budget | Fwd/Rev Budget | Net Virement | Revised Budget | Actual YTD | Next Year Budget |
| 1301 | Miscellaneous In | come | 0 | 0 | 0 | C |) <mark>(</mark> | 0 | 0 | 0 |
| | | Total Income | 0 | 0 | 0 | (|) (| 0 | 0 | 0 |
| | 401 | Net Expenditure | 12,550 | 16,882 | 14,050 | c |) C | 14,050 | 6,613 | 13,756 |
| 402 | Staffing Costs | | | | | | | | | |
| 4000 | Salaries | | 176,244 | 172,705 | 194,394 | C |) (| 194,394 | 85,036 | 200,282 |
| 4005 | Employers NI | | 12,209 | 11,830 | 25,802 | 0 |) C | 25,802 | 8,461 | 26,949 |
| 4006 | Employers Super | ann | 37,244 | 36,404 | 44,920 | C |) (| 44,920 | 16,723 | 40,522 |
| 4010 | Staff Training | | 1,000 | 1,218 | 1,500 | C |) (| 1,500 | 568 | 1,500 |
| 4015 | Staff Travel & Sub | osistance | 200 | 502 | 300 | (|) (| 300 | 151 | 300 |
| 4021 | Prior Year Pensio | on Fund | 0 | 3,526 | 0 | C |) C | 0 | 0 | 0 |
| | Ove | rHead Expenditure | 226,897 | 226,185 | 266,916 | (|) (| 266,916 | 110,939 | 269,552 |
| 1360 | Contribution Stre | et Cleaning | 9,800 | 9,956 | 10,055 | C |) C | 10,055 | 10,055 | 10,250 |
| | | Total Income | 9,800 | 9,956 | 10,055 | (| 0 0 | 10,055 | 10,055 | 10,250 |
| | 402 | Net Expenditure | 217,097 | 216,229 | 256,861 | (|) (| 256,861 | 100,884 | 259,302 |
| 901 | Reserves & Proj | ects | | | | | | | | |
| 4902 | Community Hall | Cockrams | 0 | 0 | 3,000 | C |) C | 3,000 | 0 | 0 |
| 4904 | Toilets | | 0 | 0 | 0 | 21,500 |) (| 21,500 | 0 | 0 |
| | | | | | | | | | | |
| | | | | | | | | | | |
| | | | | | | | | | | |
| | | | | | Conti | nued on Pa | ge 11 | | | |

Printed on 07/11/2016

At 14:49

Shaftesbury Town Council Budget Detail - By Centre Page No 10

Note: (-) Net Expenditure means Income is greater than Expenditure

| P | inted on 07/11/2016 At 14:49 | | | Budget | oury Town Detail - By udget at 27 | Centre | re Note: (-) Net Expenditure means Income is greater than Expenditu | | | |
|------|---------------------------------|--------|--------|------------------|---|-----------------|---|------------|-----------------------|--|
| | | Last Y | 'ear | Note : Di | udget at 21 | | Current Yea | r | Next Year (1st Draft) | |
| | | Budget | Actual | Agreed Budget | Fwd/Rev Budget | Net Virement | Revised Budget | Actual YTD | Next Year Budget | |
| 4905 | Town Hall Building Fund | 10,000 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | |
| 4906 | Playground Equipment | 0 | 17,999 | 10,000 | 26,987 | 0 | 36,987 | 25,500 | 40,000 | |
| 4907 | Grounds Equipment | 5,000 | 2,762 | 5,000 | 0 | 0 | 5,000 | 3,589 | 2,000 | |
| 4910 | Street Furniture | 4,150 | 1,324 | 14,000 | 2,826 | 0 | 16,826 | 5,637 | 4,000 | |
| 4912 | Energy System Town Hall | 5,000 | 0 | 0 | 5,000 | 0 | 5,000 | 0 | 0 | |
| 4913 | Town Centre Enhancement | 0 | 802 | 0 | 9,198 | 0 | 9,198 | 0 | 0 | |
| 4914 | Ground Cover Planting | 2,000 | 290 | 2,000 | 1,810 | 0 | 3,810 | 1,568 | 0 | |
| 4917 | Cycle Route | 0 | 0 | 10,000 | 1,500 | 0 | 11,500 | 0 | 0 | |
| 4920 | Town Entrance | 2,000 | 1,295 | 2,000 | 705 | 0 | 2,705 | 0 | 0 | |
| 4921 | Swimming Pool | 25,000 | 36,829 | 0 | 30,755 | 0 | 30,755 | 13,678 | 0 | |
| 4922 | Vehicles | 10,000 | 16,400 | 10,000 | 0 | 0 | 10,000 | 0 | 14,000 | |
| 4923 | Grit Bins | 1,000 | 941 | 0 | 0 | 0 | 0 | 0 | 0 | |
| 4924 | Heritage Lanterns | 10,000 | 0 | 0 | 10,000 | 0 | 10,000 | 0 | 0 | |
| 4925 | Toilet Improvements | 3,000 | 0 | 0 | 3,000 | 0 | 3,000 | 0 | 0 | |
| 4926 | Tree Planting | 1,500 | 755 | 2,000 | 745 | 0 | 2,745 | 0 | 0 | |
| 4927 | Tree Removal | 2,000 | 990 | 0 | 1,510 | 0 | 1,510 | 595 | 0 | |
| 4928 | Replacement IT Equipment | 0 | 0 | 2,500 | 0 | 0 | 2,500 | 513 | 2,500 | |
| 4929 | Cemetery Improvements | 0 | 0 | 0 | 9,800 | 0 | 9,800 | 7,496 | 0 | |
| 4930 | Jubilee Steps Enhancement | 8,000 | 0 | 0 | 8,000 | 0 | 8,000 | 0 | 0 | |
| 4931 | Swimming Pool Running costs | 0 | 0 | 0 | 12,967 | 0 | 12,967 | 0 | 10,000 | |
| 4932 | Neighbourhood Planning Group | 0 | 0 | 10,000 | 3,010 | 0 | 13,010 | 1,288 | 0 | |
| | | | | Conti | nued on Pa <u>c</u> | je 12 | | | | |

| | At 14:49 | | | | oury Town Detail - By | | | Note: (_) Ne | Page No 12 t Expenditure means Income is greater than Expenditu |
|-----------|-----------------------------|---------|-------------|---------------------------------------|---------------------------------|-----------------|-------------------|---------------|--|
| | - ALC 14.40 | | | 2 (* 14 (14) - 64 (14) | 1008-12-05-02 - 10-0 - 0 | | | 1010. [-) 110 | a Experience means means is greater than Experient |
| | | | | Note : Bi | udget at 27 | | | | |
| | | Last | <u>'ear</u> | | | | Current Yea | ľ | Next Year (1st Draft |
| | - | Budget | Actual | Agreed Budget | Fwd/Rev Budget | Net Virement | Revised Budget | Actual YTD | Next Year Budget |
| 933 / | A30 Allotment Site | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 25,000 |
| | OverHead Expenditure | 88,650 | 80,387 | 70,500 | 149,313 | 0 | 219,813 | 59,863 | 97,500 |
| 301 I | Miscellaneous Income | 0 | 3,341 | 0 | 0 | 0 | 0 | 6,153 | 0 |
| 900 (| Capital Receipts | 0 | 27,710 | 0 | 0 | 0 | 0 | 0 | 0 |
| | Total Income | 0 | 31,051 | 0 | 0 | 0 | 0 | 6,153 | 0 |
| | 901 Net Expenditure | 88,650 | 49,336 | 70,500 | 149,313 | 0 | 219,813 | 53,710 | 97,500 |
| <u>02</u> | Capital Replacement Reserve | | | | | | | | |
| 905 | Town Hall Building Fund | 0 | 0 | 0 | 35,000 | 0 | 35,000 | 0 | 6,000 |
| 909 | Gold Hill Wall | 0 | 0 | 0 | 5,000 | 0 | 5,000 | 0 | 0 |
| 918 (| CCTV | 0 | 0 | 0 | 4,000 | 0 | 4,000 | 0 | 6,000 |
| | OverHead Expenditure | 0 | 0 | 0 | 44,000 | 0 | 44,000 | 0 | 12,000 |
| | 902 Net Expenditure | 0 | 0 | 0 | 44,000 | 0 | 44,000 | 0 | 12,000 |
| | Total Budget Expenditure | 513,233 | 489,771 | 518,632 | 233,813 | 0 | 752,445 | 311,611 | 598,189 |
| | Income | 513,233 | 565,905 | 518,632 | 15,500 | 0 | 534,132 | 540,402 | 121,617 |
| | Net Expenditure | 0 | -76,135 | 0 | 218,313 | 0 | 218,313 | -228,792 | 476,572 |
| | - | | | | 8 | · | | | |

Report 1116GEM07 to a Meeting of Shaftesbury Town Council's General Management Committee, to be held at 7.00pm on Tuesday 15th November 2016 in the Council Chamber, Shaftesbury Town Hall

Policies and Procedures

1. <u>Purpose of Report</u>

To review the Compliments and Complaints Procedure and the Data Protection Policy.

2. <u>Recommendation</u>

- 2.1. To recommend the Compliments and Complaints Procedure to Full Council for adoption.
- 2.2. To recommend the Data Protection Policy to Full Council for adoption.

3. <u>Background</u>

- 3.1. The Town Council's Constitution was withdrawn at the Extraordinary Meeting of the Council held on 5th April 2016. It would be replaced with each of its constituent Policies, Procedures and Protocols and Council would review each of these in due course.
- 3.2. At its meeting on 26th July 2016 the GEM Committee resolved to form a working party to review policies for consideration by the Council. The group did not meet although a draft document was prepared by Cllr K Tippins and circulated to other members of the Council for comment. This document has been reviewed by the Council's HR Advisor and is provided at **Appendix E**.
- 3.3. The Council's previous Complaints Procedure was adopted on 24th June 2014 and is available for reference on request.
- 3.4. A draft policy for Freedom of Information and Data Protection Act requests is attached in **Appendix F**.
- 3.5. The policy covers the process of receiving requests from members of the public, the type of information that can be requested, the Council's and Councillor's responsibilities.
- 3.6. The policy Includes information to requesters which details the type of information that can be requested and how to make those requests.
- 3.7. The Committee asked that the feasibility of charging is investigated. The Council may currently levy a charge of £10 for Data Protection Act and Subject Access requests in its publication scheme, although the new General Data Protection Regulations due to come into force mid-2018 state that in most cases will be unable to charge for complying with a request.

4. <u>Financial Implications</u>

4.1. There are no financial implications.

5. Legal Implications

5.1. A Council may delegate responsibility for handling and determining complaints to staff. Many Councils may prefer complaints to be handled by members. If so, they are advised to appoint a committee or sub-committee responsible for considering and determining complaints. (NALC Legal Topic Note 9E)

5.2. The Human Resources Committee's Terms of Reference provide it with the delegation to deal with staff matters including training and disciplinary matters.

6. <u>Risks</u>

6.1. There is a risk of lack of consistency and transparency in not having procedures in place.

(End)

Report Authors: Claire Commons Interim Deputy Town Clerk

Barbara Carter Project Officer



SHAFTESBURY TOWN COUNCIL

COMPLIMENTS, COMPLAINTS POLICY AND PROCEDURES

COMPLIMENTS, COMPLAINTS, SUGGESTIONS AND OPINIONS

Shaftesbury Town Council aims to provide high quality services on behalf of all who live in the town or visit it, while recognising that we may not always get them right. Should this happen we will try to investigate complaints promptly and fairly.

Please let us know if:-

- You have received exceptionally good service
- You have a suggestion on how to improve our services
- You have been treated unfairly.

We should like to know because:-

- If we have done well, it will help us replicate that service
- If the reasons for our actions are unclear we should like a chance to explain what we have done and why
- If we have been at fault, we can give you a full explanation and an apology. Whenever possible we shall try to improve the situation.

THE IMPORTANCE OF COMPLAINTS

Complaints are valuable because they provide a chance to put things right if there has been an error, and to make sure that the same mistake is not repeated.

It is essential that complaints are dealt with positively. The Town Council is keen to hear people's comments and is committed to making full use of complaints information to contribute to continuous service improvement. Important information about areas for improvement can be obtained both from a single complaint and from patterns of complaints, highlighted by detailed monitoring.

What is a complaint?

Complaints may fall into different categories:-

- Failure to provide a service to an acceptable standard
- Delay in responding to an enquiry or a request for service
- The attitude of an employee of the Council
- Failure to follow the Council's policies, rules or procedures
- Not making the best use of Council resources

• A risk concerning the health and safety issues

Complaints regarding Town Councillors should be sent to the Monitoring Officer, North District Council, Nordon, Salisbury Rd, Blandford Forum Dorset, DT11 7LL.

What is not a Complaint:-

- The first request for action or a service
- A Freedom of Information request
- A claim or a contractual dispute with the council
- Complaints relating to the services of another Council
- Complaints about Councillors; these are referred to the Monitoring Officer

How can Complaints be Made:-

If you wish to have a formal response you should complain to the Town Clerk in writing. Putting your complaint in writing (by letter or email) helps us to be clear about the problem, it also allows us to keep a record of all the points your raise.

Email townclerk@shaftesburytowncouncil.co.uk

Address: The Town Clerk, Shaftesbury Town Council, Town Hall, High St, Shaftesbury SP7 8LY

If the complaint is in respect of the Town Clerk then this should be made to the Chair of the Human Resources Committee, the details of which are available on our website.

When Can a Complaint be Made?

It is far easier to find out what happened and put things right if a complaint is received close to the time the dissatisfaction with the service occurred. As time passes it becomes more difficult to investigate events fully and fairly. Therefore, the council will normally only accept complaints made within three months of the incident or circumstances that led to the complaint being made.

EQUAL OPPORTUNITIES

The Town Council is committed to equal opportunities. Complaints and feedback will be used to highlight discriminatory practices, and to promote equality of opportunity. Complaints by members of the public of discrimination and/or harassment against the Town Council will be dealt with through the complaints procedure unless it is a complaint that should be dealt with through a statutory procedure.

COMPLAINTS OFFICER

The Complaints Officer for the Town Council is the Town Clerk. The Clerk's main duties are:

- The day-to-day operation and management of the procedure, including providing a reference point for staff queries on informal complaints.
- To oversee, and undertake where necessary, the investigation of formal complaints at the first stage, within the relevant time scales.
- To maintain a record of all complaints received including details of the nature of the complaint, action taken, outcome, and time taken to resolve.
- To identify improvement points arising from any complaints.
- To identify staff training issues.

STAGES OF THE PROCEDURE

The stages of the procedure are designed to provide the complainant with a thorough and fair means of redress and to provide a framework for officers to work within. However, there may be occasions when a complainant makes an approach in a different manner and it is important that the procedure does not in itself become a barrier to effective communication.

Informal Complaint

During the course of daily business, minor complaints may be made to officers about the services we provide. These will usually be dealt with by the relevant officer as appropriate. It is not appropriate for every comment to be treated as a formal complaint. Every effort should be made to deal with these problems immediately, either by providing information, instigating the appropriate action or explaining a decision.

Formal Complaint (First Stage)

A customer may wish to make a formal complaint directly, or may be unsatisfied with the outcome of an informal complaint and may wish to take the matter further. This will be recorded as a complaint and passed to the Town Clerk to investigate, or if about the Town Clerk, the Chair of the Human Resources Committee. The complainant will be notified of the outcome of their complaint in writing within 20 working days of the formal complaint being made. Where this time scale cannot be met, due to the nature of the complaint or resources, the complainant will be informed.

If the complainant remains unsatisfied with the response following an investigation, they should be informed of their right to take the matter further.

Review of Investigation and Complaint (Second Stage)

If the complainant is not satisfied with the first stage response then they can make an appeal to the Mayor. The Mayor will convene an appeal panel within 4 weeks.

The complainant will be called back in to be notified of the outcome.

Unreasonable and Vexatious Complaints

There will be circumstances when a complainant persists in wishing to pursue a complaint when it clearly has no reasonable basis, or when the Council has already taken reasonable action in response, or where some other process, whether through the courts or some other recognised procedure, should or has been taken.

These matters should be referred to the Town Clerk with a summary of the issues and of the attempts made to resolve the complaint. The Clerk may, in such circumstances, decide that no further action can usefully be taken in response to the complainant, and inform the complainant so, making it clear that only new and substantive issues will merit a response.

Anonymous Complaints

Anonymous complaints should be referred to the Town Clerk, and may be acted on at their discretion, according to the type and seriousness of the allegation.

RESOLUTION AND REMEDIES

The aim in dealing with all complaints is to reach a resolution or remedy that satisfies the complainant, whether it is the remedy they were originally seeking or not.

Where a complaint is found to be at all justified, consideration may need to be given to the question of an appropriate remedy (the Town Clerk to make any final decision regarding remedy). An explanation or an apology will always be needed.

Recommended to council on: Adopted by Council on: dd mmm 2016 dd mmm 2016

To be reviewed every two years

Shaftesbury Town Council [Draft] Freedom of Information and Data Protection Act Policy

The Proper Officer/Clerk will be responsible for dealing with requests made under the Data Protection Act 1998 [DPA] and the Freedom of Information Act 2000 [FoI], in respect of information held by the Council. The Proper Officer to delegate the preparation of responses to Freedom of Information and Subject Access requests, to an Officer of the Council whose role is to act as the authority's Freedom of Information Officer and in accordance with government guidelines.

The Proper Officer is responsible for determining on exemptions under the Freedom of Information Act 2000.

In the absence of the Proper Officer, the Deputy Town Clerk will act to determine on exemptions. In the absence of the Freedom of Information Officer, the Clerk will delegate the preparation of a response, to an Officer who will be familiar with the subject of the request.

Access to Information held by the Authority

The Freedom of Information Act 2000 provides public access to information held by public authorities.

It does this in two ways:

- public authorities are obliged to publish certain information about their activities; and
- members of the public are entitled to request information from public authorities.

The Act covers any recorded information that is held by a public authority in England, Wales and Northern Ireland, and by UK-wide public authorities based in Scotland. Information held by Scottish public authorities is covered by Scotland's own Freedom of Information (Scotland) Act 2002.

Public authorities include government departments, local authorities, the NHS, state schools and police forces. However, the Act does not necessarily cover every organisation that receives public money. For example, it does not cover some charities that receive grants and certain private sector organisations that perform public functions.

Recorded information includes printed documents, computer files, letters, emails, photographs, and sound or video recordings.

The Act does not give people access to their own personal data (information about themselves) such as their health records or credit reference file. If a member of the public wants to see information that a public authority holds about them, they should make a subject access request under the Data Protection Act 1998.

The deleting or concealing of information with the intention of preventing its disclosure following receipt of a request is a criminal offence under section 77 of FOIA. For example, where information that is covered by a request is knowingly treated as not held because it is held in a private email account, this may count as concealment intended to prevent the disclosure of information, with the person concealing the information being liable to prosecution.

Access to information held by Local Councillors

Councillors in local government that use external email addresses with information held in relation to them, derives from the fact that elected members of a council are likely to have a number of different roles. Some will relate to their function as elected members (for example, corresponding with residents in their ward, discussing council business with fellow members in the context of voting strategy or campaigning on behalf of a political party) and some will relate to the functions of the local authority (for example, being a cabinet member and having executive responsibility for a service area, carrying out administrative functions or representing the authority, such as on a regional forum).

Situations where information legitimately requested under FOIA includes relevant information held on private email accounts will be rare. However, when a request for information is received, public authorities should consider all locations where relevant information may be held. This may include private email accounts.

Information held in non-work personal email accounts (e.g. Hotmail, Yahoo and Gmail) may be subject to FOIA if it relates to the official business of the public authority. All such information which is held by someone who has a direct, formal connection with the public authority is potentially subject to FOIA regardless of whether it is held in an official or private email account. If the information held in a private account amounts to public authority business it is very likely to be held on behalf of the public authority in accordance with section 3(2)(b).

Local authorities are public authorities for the purposes of FOIA, but individual elected members are not. Therefore, information held by councillors for their own purposes will not be covered by FOIA, but information they hold on behalf of, or as part of, the local authority will be covered (section 3(2)(b)) of the Act.

Information created or received by a councillor but held on a local authority's premises or computer system will be covered if it is held by the authority on its own behalf (section 3(2)(a)). It will not be covered by FOIA if it was produced by the councillor for private or political purposes and the authority is just providing storage, office space or computing facilities (ie the authority is not holding the information to any extent for its own purposes).

There is a need to have a clear demarcation between political and departmental work. In the local government context, there is a need to have a clear demarcation between Council business and work for individuals as their local representative.

https://ico.org.uk/media/fororganisations/documents/1148/information_held_by_a_public_authority_for_purposes_of_foia.pdf

How to request information under the Freedom of Information Act 2000

A request should be made, in writing, to the Town Council using the Information Request Form (Appendix i), which can be found on the Council's website.

The public have a right to ask for information only relates to information held by the Council at the time the request is made. 'Information' may be in any form eg a paper document, computerised records, printouts, maps, plans, microfilm, microfiche, audio-visual material, etc. FOI provides a right to 'information' rather than to records or documents. Although there is no requirement to specify any particular document, the information requested must be described in as much detail as possible. The Council publishes a wide range of information. The Council's Publication Scheme to find out whether the information requested has already been published or if there are plans to do so. A Freedom of Information request form (see Appendix i) can be found on our Freedom of Information website page.

A copy of the Publication Scheme is available online at: <u>http://shaftesburytowncouncil.co.uk/policies</u> .

When making a Freedom of Information request, try to be as specific as possible, following the Information Commissioners Guidelines:

- * You can ask for any information you think a public authority may hold. The right only covers recorded information.
- * You should identify the information you want as clearly as possible.
- * Your request can be in the form of a question, rather than a request for specific documents, but the authority does not have to answer your question if this would mean creating new information or giving an opinion or judgment that is not already recorded.
- * Some information may not be given to you because it is exempt, for example because it would unfairly reveal personal details about somebody else.

Does a reason need to be given to see information?

No reason has to be provided as to why the request for information has been made. The Council must give you an explanation if you are not given what you ask for.

Requests for personal information about myself?

A request for personal information about yourself must be made under the Data Protection Act 1998 and not FOI.

Can a request be made for personal information about a third party?

Personal Information relating to a third party will be dealt with under FOI. However, before you are given access to personal information relating to a third party, you may be asked to provide proof of the third party's consent to the disclosure.

How to make a request for information?

Requests/applications must be in legible form ie: in writing and capable of being used for subsequent reference. Try to provide as much information as possible to enable the Council to identify and locate the information which you are seeking or requesting. A Freedom of Information request form can be found on our Freedom of Information website page.

Please address your request to: The Town Clerk Shaftesbury Town Council The Town Hall High Street Shaftesbury Dorset SP7 8LY

How to make a request for information if suffering from a disability, are ill or illiterate?

If you are unable to put your request in writing perhaps as a result of illiteracy, disability or illness, you may wish to ask another person or agency (such as the Citizens Advice Bureau) to help you or to make the request on your behalf. The Council has a legal duty to provide you with reasonable advice assistance. This may include:

- 1. Accepting an oral request where you are unable to read, print and/or write due to your disability;
- 2. Enabling you to inspect or have the information you are requesting explained to you;
- 4. Taking a note of your request over the telephone and then sending the note to you for confirmation;

Requests for further assistance must be addressed to the Town Clerk at the address above.

Are there limits to the information asked for?

Confidentiality is sometimes necessary to ensure the effectiveness of the Council's decision-making and to protect commercial interests, information provided in confidence, personal information and other important interests. For these reasons, some categories of Council information are not covered by the commitment to provide information. Nevertheless, it is the Council's aim to ensure that information should be made available unless it is clearly not in the public interest to do so. All requests for information will be considered on their merits.

How to describe the information asked for?

If at all possible, describe the information as fully as possible to enable the Council to identify and locate it. If the request is for personal information, please state precisely in whose name the information is held. Access will not normally be given to the personal information of another person unless you have obtained the written consent of that person (see above). Where insufficient information is provided to enable the Council to identify or locate the information asked for or where the request is ambiguous, the Council will as far as practicable provide assistance to enable a clearer description of the information requested. The aim of this assistance will be to clarify the nature of the information sought and not to determine your aims or motivation for asking for the information. Where information is likely to be refused on cost grounds, the Council will give you an indication of what information could be provided within the costs ceiling (see below).

What happens if the Council does not hold the information?

The Council may not hold the information requested because the information may have been destroyed in accordance with the Council's data retention policies or the information may be held by another public body. In such cases, the requester will be told that the Council does not hold the information. Where the Council believes that the information is held by another public body and that it would be appropriate to transfer the request to that other body, you will be asked whether you have any objections to the Council making the transfer. The public

body will be asked whether it consents to your application being transferred to it. An application will only be transferred with the requesters consent and with the consent of the other public body.

Can the council charge a fee?

In certain circumstances the Council can charge a fee. Charges may apply in respect of the search and retrieval of information in addition to charges relating to photocopying, postage, video, tape, disk and computer runs. Full details of charges levied by the Council are available from the Town Clerk at the address above. Fees may be waived where the information you are seeking would be of particular assistance to your understanding of an issue of local importance.

How is the information requested received?

You are entitled to say how you wish the information to be communicated to you. This may be by email or letter, in the form of a digest or summary of the information or by inspection of the information at the Council's Offices on a date and at a time to be mutually agreed with the Town Clerk

When must the Council provide the information asked for?

The Council will respond promptly to requests for information and in any event not later than on the 20th working day of the date of receipt of the application for a request. If it is likely to take longer, the Council will let advise.

Can the Council refuse requests for information?

In certain circumstances the Council refuse requests for information. Vexatious and repeated requests and/or applications made with the aim of frustrating the operations of the Council may be refused. The Council may refuse to accede to a request for information where the Council estimates that the costs of complying with the request would exceed the costs ceiling set by the Council (refer to Note 11 above). The Council may also refuse to accede to a request for information where the information is considered to be exempted under FOI (refer to Note 8 above). An explanation of the reasons for refusing your request for information will be provided.

Can an appeal against the Council's decision to refuse my request for information be made?

If you are not satisfied with the decision ie your request has been refused or where it is considered that the request made has not been properly handled and the issue cannot be resolved in discussion with the Town Clerk a request for an 'internal review' of the decision can be made. A request for an internal review must be submitted within 4 weeks of the date of the decision to:

The Chairman, Shaftesbury Town Council The Town Hall, High Street Shaftesbury, Dorset SP7 8LY Telephone: (01747) 852420

Email: enquiries@shaftesburytowncouncil.co.uk

If you are not satisfied with the decision on 'internal review', or where the Council has failed to respond within the time specified or within the time agreed between the requester and the Council, they may apply to the Information Commissioner for an independent review at the following address:

The Information Commissioner Wycliffe House Water Lane Wilmslow Cheshire SK9 5AF Telephone: (01625) 545700

Website: www.dataprotection.gov.uk/dpr/foi.nsf

Who to contact for further information or assistance on Freedom of Information?

The Freedom of Information Act 2000 is available from any Government Publications Sales Office and from the Information Commissioner's Web site <u>www.dataprotection.gov.uk/dpr/foi.nsf</u>.

Monitoring of requests received by the Council is a necessary element of an established programme for recording and analysing the types of information requested and the Council's overall performance in handling requests. Wherever possible, the Council will keep information used for requests monitoring in an anonymised form so that it cannot be linked to any particular individual. All or part of the statistical information provided may be disclosed or supplied to relevant committees of the Council and to external organisations or bodies such as the Audit Commission/Information Commissioner for statistical information purposes. The data collected for monitoring purposes is aggregated, kept apart

Data Protection Act 1998 – Subject Access Requests

The Data Protection Act 1998 applies to the processing, holding and deletion of personal data that identifies a living individual. It applies to personal data regardless of the format in which the data is held in, i.e. it applies equally to paper and electronic records. The Data Protection Act confers enhanced rights of privacy on the individual and certain obligations on the Data Controller, i.e. the body processing the personal Data. There are eight data protection principles and an individual has the right to request to see their own information. The Data Protection Act is enforced by the Office of the Information Commissioner.

What are the key features of the Data Protection Act?

- It imposes rules for organisations in the collection, processing, storage, retention and destruction of personal information • It protects all recorded personal information (paper and electronic)
- It gives improved privacy rights to all individuals
- It is enforced and promoted by the Office of the Information Commissioner

What are the eight data protection principles?

Personal Data must:

- 1. be processed fairly and lawfully
- 2. be for a lawful and specific purpose
- 3. be adequate and relevant and not excessive for the purpose
- 4. be accurate and kept up to date
- 5. be kept for no longer than necessary
- 6. be processed in accordance with subject rights
- 7. be kept securely so as to prevent unauthorised access, damage, loss etc
- 8. not be transferred outside of EEA without adequate protection being ensured

What are an individual's rights?

These rights include:

- The right to access your own information (subject access)
- The right to prevent processing for the purpose of direct marketing
- The right to prevent processing likely to cause damage and distress
- Rights in relation of automated decision Making
- Compensation for failure to comply with the Act
- The right to request the correction, blocking, erasure and destruction of incorrect information
- Rights to ask the Information Commissioner to investigate contravention of the Act.

How to make a subject Access request?

When requesting your personal information from an organisation, try to be as specific as possible, following the Information Commissioners Guidelines:

- your full name, address and contact telephone number;
- * any information used by the organisation to identify or distinguish you from others of the same name (account numbers, unique ID's etc);
- * details of the specific information you require and any relevant dates, for example:
 - *(if applicable) your personnel file;*
 - emails between 'A' and 'B' (between 1/6/11 and 1/9/11);
 - CCTV camera situated at ('E' location) on 23/5/12 between 11am and 5pm;
 - copies of statements (between 2006 & 2009) held in account number xxxxx.

The Information Commissioner has a Subject Access template request letter (Appendix ii) you may wish to use. This can be found at: <u>https://ico.org.uk/for-the-public/personal-information/</u>

Requests must be responded to in more than 40 days from receipt of the request. Shaftesbury Town Council may charge a fee of up to £10 for responding to a subject access request. Proof of identity may be required.

In principle individuals have a right to be given a copy of all the information contained in their files. The main exceptions are:

- If the information on a file identifies other people, i.e., That information will be removed unless the third parties have agreed to the disclosure.
- If the disclosure of the information risks serious harm to the physical or mental health of the data subject/ any other person.
- If the individuals entitled to access has expressly asked that some or all of the information should not be disclosed (e.g. to the agent acting on their behalf) or if a third party have provided information on the assumption that it will not be disclosed;
- If it would hinder the prevention and detection of crime or the prosecution or apprehension of offenders to provide the information.

How to manage and safeguard personal information?

The Information Commissioner's Office has published advice and guidance for members of the public on how to manage and safeguard their own personal information. A **Personal Information Toolkit** is available directly from the Information Commissioner's website.

For further information about your rights under the Data Protection Act 1998, contact:

Office of the Information Commissioners: The Information Commissioner Wycliffe House Water Lane Wilmslow Cheshire SK9 5AF Tel: (01625) 545700 Website: https://ico.org.uk/for-the-public/personal-information/

This policy will be updated with the General Data Protection Regulation (GDPR) expected to come in to force mid-2018.

Appendix i



FREEDOM OF INFORMATION REQUEST FORM



Please complete this form when requesting information from Shaftesbury Town Council, providing as much detail as possible about the information you are requesting. This will enable the Council to identify and locate the relevant information to enable your request to be processed in an efficient manner.

Please return the completed form to: Shaftesbury Town Council, The Town Hall, High Street, Shaftesbury, Dorset SP78JE

| Applican | t Detaile: | | | |
|------------|---------------|-------|----------|-------|
| Title: | Forename: | | Surname: | |
| Nameof | Organisation: | | | |
| Address: | | | | |
| Contact | elephone No: | Home: | | Work: |
| Email Ad | dress: | | | |
| Details of | f Request: | | | |

Please provide a detailed description of the information you are requesting. Ambiguous requests will be returned for additional information to enable the Council to identify and locate the information requested. Please continue on a separate sheet if necessary.

Please continue overleaf

Fees and Charges

The Council may charge a fee for providing the information you have requested. If you would like to know more about fees, please see the Fee Charging Policy which explains the charges that may be made. This policy is used by all local authorities in Dorset. If it is found necessary to make a charge, you will be notified of the amount payable following receipt of your request for information.

Advice and Assistance

•You can ask for any information you think a public authority may hold. The right only covers recorded information which includes information held on computers, in emails and in printed or handwritten documents as well as images, video and audio recordings.

•You should identify the information you want as clearly as possible.

•Your request can be in the form of a question, rather than a request for specific documents, but the authority does not have to answer the question if this would mean creating new information or giving an opinion or judgment that is not already recorded.

•Some information may not be given because it is exempt, for example because it would unfairly reveal personal details about somebody else.

For advice and guidance on submitting a request for information, visit the Information Commissioner's website at: <u>http://www.ico.org.uk/for the public/official information</u>

Data Protection



The personal information you provide will be used to process and administer your request for information. It may be shared internally within the Council and externally with other agencies for this purpose. Personal information will be held in accordance with the requirements of the Data Protection Act 1998.

Appendix ii

Subject Access request letter template

[Your full address] [Phone number] [The date]

[Name and address of the organisation]

Dear Sir or Madam

Subject access request

[Your full name and address and any other details to help identify you and the information you want.]

Please supply the information about me I am entitled to under the Data Protection Act 1998 relating to: [give specific details of the information you want, for example

- your personnel file;
- emails between 'A' and 'B' (between 1/6/11 and 1/9/11);
- your medical records (between 2006 & 2009) held by Dr 'C' at 'D' hospital;
- CCTV camera situated at ('E' location) on 23/5/12 between 11am and 5pm;
- copies of statements (between 2006 & 2009) held in account number xxxxx).]

If you need any more information from me, or a fee, please let me know as soon as possible.

It may be helpful for you to know that a request for information under the Data Protection Act 1998 should be responded to within 40 days.

If you do not normally deal with these requests, please pass this letter to your Data Protection Officer. If you need advice on dealing with this request, the Information Commissioner's Office can assist you and can be contacted on 0303 123 1113 or at ico.org.uk

Yours faithfully [Signature]

Report 1116GEM08 to a Meeting of Shaftesbury Town Council's General Management Committee, to be held at 7.00pm on Tuesday 15th November 2016 in the Council Chamber, Shaftesbury Town Hall

Public Toilet Refurbishment – Changing Places

1. Purpose of Report

To consider refurbishing the Bell Street toilets to accommodate a Changing Places facility.

2. <u>Recommendation</u>

2.1. That consideration is given to improvements to the Bell Street Toilets and appropriate budgetary provision made.

3. <u>Background</u>

- 3.1. The General Management Committee expressed an interest in refurbishing the Public Toilets at Bell Street to include a Changing Places facility. The current provision is three standard unisex units and one disabled toilet. More information about Changing Places is available on their website http://www.changing-places.org/
- 3.2. A Changing Places guide has been circulated to all members for information and is available from the office on request. A summary of the requirements is detailed below.

<u>Changing Places</u> - mandatory size for new build, complies with space and equipment fit out standards set out in BS8300 (shower optional) -

Facilities with a peninsular toilet, full 12 sqm space, ceiling tracking hoist, adult sized height adjustable bench (wall mounted or free standing), public access. (Picture below)



<u>Changing Places (U)</u> - undersized unit that does not fully meet BS8300, when the only option in an existing building

Peninsular toilet (or corner toilet if only option available), smaller than recommended 12 sqm, ceiling tracking hoist or mobile hoist, adult sized height adjustable bench (wall mounted or free standing), public access. (Picture below)



Equipment

In addition to the standard features of an accessible toilet, such as an emergency alarm and grab rails, a Changing Places toilet should have the following specialist equipment:

| Specialist equipment needed in a Changing Places toilet | Requirements to meet the Changing Places standard |
|--|---|
| A height adjustable, adult sized changing bench | The changing bench should be a minimum length of 1800mm and width of 800mm The bench must be height-adjustable The bench can be either free-standing or wall mounted. |
| A tracking hoist system, or mobile hoist | A track hoist system (either wall or ceiling mounted) is strongly preferred. A mobile hoist is permissible if a track hoist cannot be installed. The hoist should provide access to the toilet, washbasin, changing bench and open space to transfer. The hoist should conform to BS EN ISO 10535 |
| Adequate space in the changing area for the disabled person and up to two carers | The changing places facility should be 3m x 4m or the equivalent floor space of 12sqm, with a minimum ceiling height of 2.4m |
| A centrally placed toilet with space either side for the carers | A toilet should be placed in a peninsular arrangement, at least 1m away from the wall on either side. The toilet should have a seat height of 480mm The toilet can be a standard manual toilet. A close coupled or wash-and-dry toilet could be provided, but is not a requirement. |
| A screen or curtain to allow the disabled person and carer some privacy | A dignity screen/curtain should be provided |
| Wide tear off paper roll to cover the bench | Wide tear off paper roll should be provided in a dispenser to the adjacent bench |
| A large waste bin for disposable pads | A large waste bin for disposable pads should be provided |
| A non-slip floor | A non-slip floor must be provided |
| Washbasin | Standard washbasins are acceptable. If possible, a height adjustable model should be provided. The washbasin should have clear knee space below the bowl. If the washbasin is not height adjustable, the basin should be installed 720-740mm from the floor. |
| Shower/floor drain | Showers are not a requirement of Changing Places. A shower/floor drain should be considered for specific relevant type of managed buildings such as leisure centres and transport hubs. |

These features should be provided alongside those of a standard accessible toilet.

3.3. The provision of a Changing Places facility cannot be achieved within the existing disabled toilet. The Committee is therefore asked if it wishes to continue with obtaining costs for removing the current facility and providing a new one, if it wishes to investigate

other options for improvement of the facility and if budgetary provision is required for the 2017/18 budget.

4. Financial Implications

- 4.1. Estimates will be sought if the Committee is minded to investigate this option further and appropriate provision included in the budget.
- 4.2. The Bell Street Toilets were last refurbished in 2008 by North Dorset District Council at a cost of approximately £80,000, calculating an annual 3% increase, a similar project today would cost approximately £102,000.
- 4.3. There would be ongoing financial implications for maintenance, annual risk assessment and load testing.

5. Legal Implications

5.1. The Town Council has the Power of General Competence.

6. <u>Risks</u>

- 6.1. The improved facility may provide an attractive venue for less desirable customers.
- 6.2. That the expenditure may not be considered to be in the interests of or directly benefit the area or its inhabitants.

(End)

Report 1116GEM09 to a Meeting of Shaftesbury Town Council's General Management Committee, to be held at 7.00pm on Tuesday 15th November 2016 in the Council Chamber, Shaftesbury Town Hall

Football Club

1. <u>Purpose of Report</u>

To consider the request for rent review for the Football Club

2. <u>Recommendation</u>

2.1. That the Committee recommends to Council the rent for the Shaftesbury Football Club.

3. <u>Background</u>

- 3.1. The Council has received correspondence from the Shaftesbury Football Club requesting a rent review. The General Management Committee was asked to consider this request and make its recommendations back to Full Council.
- 3.2. The letter was provided to members by email on 27th September 2016.
- 3.3. Notwithstanding this request, the Council has agreed to combine the leases for the Clubhouse and Pitch into a single 12-year lease (minute reference FC37) subject to the southern boundary being confirmed, following Dorset County Council Highways cycleway survey.
- 3.4. Dorset County Council has carried out a site visit and assessment of the proposed cycleway route and confirmed that it would not be possible to progress a cycleway on the land between Coppice Street and the Football Club.
- 3.5. Considering the information at 3.4, Officers will instruct the Council's solicitor to prepare the appropriate lease. Any rent recommendations approved by Council can therefore be incorporated.

4. Financial Implications

4.1. There is no expenditure relating to this item.

5. <u>Legal Implications</u>

5.1. The Town Council has the Power of General Competence.

6. <u>Risks</u>

6.1. There are no risks identified within this report

(End)

Report 1116GEM10 to a Meeting of Shaftesbury Town Council's General Management Committee, to be held at 7.00pm on Tuesday 15th November 2016 in the Council Chamber, Shaftesbury Town Hall

Swimming Pool

1. Purpose of Report

To consider drainage improvements to the Shaftesbury Pool.

2. <u>Recommendation</u>

2.1. To delegate up to £750 to Officers for the improvement of drainage at the Swimming Pool.

3. <u>Background</u>

- 3.1. The Pool Manager has identified essential works required to the pool prior to opening again for the 2018 season.
- 3.2. The pool has suffered from the problem of holding water around the pool side (particularly at the shallow end). Work is required to investigate the soft patches under the rubber flooring and to repair these along with any other pool side related issues.
- 3.3. The works involved are;
- 3.3.1. To cut grout from between the coping tiles in worst affected areas
- 3.3.2. Clean up after works
- 3.3.3. Investigate soft patches around the pool under the rubber rock floors and advise
- 3.4. Comparative quotes are being sought, the first estimate received is for £630 plus VAT and any materials required to be charged extra.

4. Financial Implications

| 4.1. | Funds available | .£6,254 |
|------|--------------------------------------|---------|
| | Estimated expenditure outlined above | £750 |
| | Funds remaining | |

4.2. Financial Regulation 4.1 requires that expenditure on revenue items is to be determined by a duly delegated committee of the council for items over £500; or

5. <u>Legal Implications</u>

5.1. The Town Council has the Power of General Competence.

6. <u>Risks</u>

6.1. Not carrying out repairs at this stage could incur greater repair bills in the future.

(End)

Report 1116GEM11 to a Meeting of Shaftesbury Town Council's General Management Committee, to be held at 7.00pm on Tuesday 15th November 2016 in the Council Chamber, Shaftesbury Town Hall

Enmore Green Pond

1. <u>Purpose of Report</u>

To consider dredging works to the pond in Enmore Green

2. <u>Recommendation</u>

2.1. To recommend appropriate budgetary provision for dredging of the pond at Enmore Green.

3. <u>Background</u>

- 3.1. A site meeting at Castle Hill was held with the Dorset Rangers on 5th October 2016 to review the works required to the area currently maintained under agreement with the Ranger service both in the short and medium term.
- 3.2. Dredging of the pond at Enmore Green was identified as a requirement within the management plan but the cost of which fell outside it.
- 3.3. Failure to dredge the pond will increase the level of silt and reduce the ability for the pond to manage the water resulting from springs in the area. This causes problems of flooding on the road adjacent to the pond and the nearby property.
- 3.4. The last time the pond was dredged was in 2010 at a cost of £5,000 including some tree work and hedge laying.
- 3.5. Up-to-date quotes were requested in October but are still awaited.

4. Financial Implications

4.1. There is no budgetary provision for this work. Members may consider expenditure from General Reserves or make the appropriate budgetary provision for the financial year 2017/18.

5. <u>Legal Implications</u>

5.1. The Town Council has the Power of General Competence.

6. <u>Risks</u>

6.1. Failure to dredge the pond in a timely manner may create flood issues for local residents.

(End)

Report 1116GEM11 to a Meeting of Shaftesbury Town Council's General Management Committee, to be held at 7.00pm on Tuesday 15th November 2016 in the Council Chamber, Shaftesbury Town Hall

Enmore Green Allotments

1. <u>Purpose of Report</u>

To consider lease for Enmore Green Allotments.

2. <u>Recommendation</u>

2.1. That the Council renews the lease with the Trustees of the Enmore Green Allotmenteers for a period of ten years and increases the annual rent from £5 to £10.

3. <u>Background</u>

- 3.1. The current lease with the Trustees of the Enmore Green Allotmenteers has expired and a request from the trustees has been received to increase the rent from £5 to £10 per annum and the length of lease from 5 years to 10 years.
- 3.2. The expired lease has been circulated to members for reference.

4. <u>Financial Implications</u>

| 4.1. | Funds available (Legal and Professional) | £23,467 |
|------|--|----------------|
| | Estimated expenditure for revised lease | <u>£100</u> |
| | Budget remaining | <u>£23,367</u> |

4.2. Financial Regulation 4.1 requires that expenditure on revenue items is to be determined by the Clerk, in conjunction with Chairman of Council or Chairman of the appropriate committee, for any items below £500.

5. <u>Legal Implications</u>

5.1. The Town Council has the Power of General Competence.

6. <u>Risks</u>

6.1. The Council should maintain an up-to-date lease to ensure protection of its assets.

(End)

Report 1116GEM13 to a Meeting of Shaftesbury Town Council's General Management Committee, to be held at 7.00pm on Tuesday 15th November 2016 in the Council Chamber, Shaftesbury Town Hall

Officer Report

1. <u>Purpose of Report</u>

To receive any correspondence and updates relating to the work of the Committee.

2. <u>Recommendation</u>

2.1. That the Committee receives and notes the report.

3. Updates

- 3.1. <u>A30 Allotments</u> A site visit has been carried out with Dorset County Council to confirm the feasibility of constructing a path to access the proposed allotments alongside the A30. Concern was expressed at the possible cost of constructing the path and further enquiries have been made which indicate that the path can be cleared, constructed and a post and rail fence erected within the associated commuted sum. It is possible that the construction of the car park may need to be undertaken as Phase 2 and appropriate funds raised for this purpose. The draft budget considered at item 6 of this agenda makes a provision of £25,000 for this purpose. The request to transfer has been made to the District Council.
- 3.2. <u>Town Hall emergency repairs</u> Contractors are standing by to commence the emergency works requested pending confirmation from North Dorset District Council that Listed Building Consent is not required for these works. Further updates will be provided to members by email as appropriate.

4. <u>Correspondence</u>

There has been no additional correspondence received relevant to the work of the Committee. Any received between the date of the agenda and the meeting will be tabled.

5. <u>Financial Implications</u>

There are no financial implications arising from this report

6. Legal Implications

There are no legal implications arising from this report

7. <u>Risks</u>

There are no risks identified from this report

(End)

Report 1116GEM14 to a Meeting of Shaftesbury Town Council's General Management Committee, to be held at 7.00pm on Tuesday 15th November 2016 in the Council Chamber, Shaftesbury Town Hall

Future Meetings of the Committee

1. <u>Purpose of Report</u>

To confirm the date of the next meeting of the Committee and identify matters for inclusion on the agenda.

2. <u>Recommendation</u>

That the Committee notes the date of its next meeting and identifies matters for inclusion on its agenda.

3. Date of next meeting

The next scheduled meeting of the Committee is 17th January 2017.

4. <u>Items for next meeting</u>

- 4.1. The Committee is requested to consider items for inclusion on the agenda for its next meeting in order to provide sufficient time for matters to be researched and reports written for issue with the agenda papers and in turn provide for greater transparency and informed decision making.
- 4.2. Consideration should be given to the purpose of any subject for inclusion, an indication of what is hoped can be achieved by the item will help to focus the report and subsequent debate and avoid general discussion.
- 4.3. Items already noted for consideration are;
 - Budget Final recommendations to Council for resolution of Budget and precept request.

5. <u>Financial Implications</u>

There are no financial implications arising from this report

6. Legal Implications

The Town Council has the Power of General Competence.

7. <u>Risks</u>

There are no risks arising from this report

(End)