



Informal summary of meeting
Tuesday 29th August 2023
Meeting room, Town Hall @ 5pm

In Attendance

Stuart Edwards (Chair)
Nigel Heritage
Cllr Phil Proctor (STC)
Cllr Lorah Wild (STC)

Janice Jackson (Vice-Chair)
Julie Jobling
Brie Logan (STC)

Apologies

Billy Maddock

Summary

1. Review actions from the July meeting

*Feedback from aqua – needs refinement for 2024 (system fully booked)
Linkage in to social prescription
Push the feedback forms*

2. 2023 season performance to date – commercial, operations and customer feedback

*Feedback on the pool temperature – 29 degrees v 26 degrees (impact of heat exchange unit)
Blackboard for 2024 season – advertise water temperature
Management of pool cover (resourcing) and online rota
Supervision needed – more coaching with service and customer engagement
Coaching needed on cleaning standards / structure and on-site supervision (standardised cover)
Lifeguard Survey to establish feedback for the 2023 season (BL to action/ update)*

Check – filter nearer the plant room (jet of water under the water line) – the one closest to the water (shallow end) is colder – one jet is warm and the other one is not.

3. Considerations for 2024 season – progress to date

*Heat exchange plate needs to be replaced - budget consideration
Accountability of staff and formalised way of managing the team.
Continue with turn-ups...represented 30% of total income for 2023 season
Tisbury model – volunteer support considerations
Civic Engagement for North Dorset Chairs of Parish Councils (pre-opening event)/ opening ceremony....
Seek out the potential fundings to improve accessibility*

4. Sport England funding - Swimming pool support fund.

- a) PV panels to enhance solar gain to further reduce operating costs
- b) Variable speed filtration system – allows for the adjustment of flow rate of water through the circulation system
- c) Heat Recovery - separate system and removal of old air handling unit

Check to see if fund is administered by Dorset Council (Stuart) – review the criteria and see what is feasible.

5. Feedback on DCE/ Coombe House next steps (Stuart)

Coombe House (school), Monday, Wednesday and Friday 11th September session 7am to 8am – website registration for membership and booking (DCE) – website launching on 6th September. 30 members initially. Membership £24 per annum plus £6 per swim (all TBC)

6. Shaftesbury Wellness feedback to date (Lorah)

See action point #1

Next meeting 24th October at 5pm

September meeting postponed (October meeting bought forward by 1 x week)