



## **Website Accessibility Statement for Shaftesbury Town Council**

This statement applies to and covers [Shaftesbury TC \(shaftesbury-tc.gov.uk\)](http://shaftesbury-tc.gov.uk)

This website is run by Shaftesbury Town Council. We want as many people as possible to be able to use this website. For example, this means you should be able to:

- Zoom in up to 200% without the text spilling off the screen
- Navigate most of the website using just a keyboard
- Navigate most of the website using speech recognition software
- Listen to most of the website using a screen reader
- All links underline when hovered over to make them distinguishable from text

We've also made the website text as simple as possible to understand.

[AbilityNet](#) had advice on making your device easier to use if you have a disability.

### **How accessible this website is**

- the text will not reflow in a single column when you change the size of the browser window
- most older PDF documents are not fully accessible to screen reader software
- there's a limit to how far you can magnify the map on our 'contact us' page

### **Feedback and contact information**

If you need information on this website in a different format like accessible PDF, large print, easy read, audio recording or braille:

- email [office@shaftesbury-tc.gov.uk](mailto:office@shaftesbury-tc.gov.uk)
- call 01747 852420
- write to us: Shaftesbury Town Council, The Town Hall, High Street, Shaftesbury, SP7 8LY

We'll consider your request and get back to you in 2 days.

If you cannot view the map on our 'contact us' page, [call or email](#) us for directions.

### **Reporting accessibility problems with this website**

We're always looking to improve the accessibility of this website. If you find any problems not listed on this page or think we're not meeting accessibility requirements, contact:

The Town Clerk  
Shaftesbury Town Council, The Town Hall, High Street  
Shaftesbury  
SP7 8LY

email: [office@shaftesbury-tc.gov.uk](mailto:office@shaftesbury-tc.gov.uk)

Tel: 01747 852420



## **Enforcement procedure**

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018 (the 'accessibility regulations'). If you're not happy with how we respond to your complaint, contact the [Equality Advisory and Support Service \(EASS\)](#).

## **Contacting us by phone or visiting us in person**

We provide a text relay service for people who are D/deaf, hearing impaired or have a speech impediment.

Our offices have audio induction loops, or if you contact us before your visit we can arrange a British Sign Language (BSL) interpreter.

[Find out how to contact us](#)

## **Technical information about this website's accessibility**

Shaftesbury Town Council is committed to making its website accessible, in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.

### **Compliance status**

This website is partially compliant with the [Web Content Accessibility Guidelines version 2.1](#) AA standard, due to 'the non-compliances' listed below.

### **Non-accessible content**

Most documents on the website open as a PDF in a separate window.

### **Disproportionate burden**

Not applicable

## **PDFs and other documents**

Content that is not within the scope of the accessibility regulations. Many of our older PDFs and Word documents don't meet accessibility standards - for example, they may not be structured so they're accessible to a screen reader. This doesn't meet WCAG 2.1 success criterion 4.1.2. The accessibility regulations don't require us to fix PDFs or other documents published before [23 September 2019 if they're not essential to providing our services](#). For example, we don't plan to fix earlier agendas from meetings. Any new PDFs or Word documents we publish will meet accessibility standards and versions will be available.

## **Navigation and accessing information**

Not applicable

This statement was prepared on 13<sup>th</sup> December 2022 and adopted by Full Council 16<sup>th</sup> May 2023. This website was last tested on 28<sup>th</sup> November 2022. The test was carried out by Shaftesbury Town Council.